 GOODWE A Application (for on-grid inverter) Rood=Verplicht invullen.				RMA No. (assigned by Goodwe)	
*For Goodwe/Service Pz Expected time of travel and intervention/Verwachte reis & Arbeid tijd					
*Installer Name+Contact:					
*Distributor Name+Contact					
*Name of end user		Jansen	*Address & Country	Rietbaan 4, 2908LP Capelle aan den IJssel, The Netherlands	*Type of customer <input type="checkbox"/> XResidential inverter <input type="checkbox"/> Roof-top plant <input type="checkbox"/> Ground-mounted plant
*Contact methods of end user (email and phone No.)		31 (0)30 7371140/service.nl@goodwe.com	*Product S/N	5030KMTS218W0900	*Connected to SEMS <input type="checkbox"/> Yes <input type="checkbox"/> No
*Installation date		1-1-2022	Warranty expire date	1-1-2027	*Failure date
Inverter firmware version (from LCD or SEMS/Solar go)		Brand of PV Pannel	Merk Paneel: Suntech	*QTY of PV Pannel per MPPT	15
		Model type of PV Pannel	Model Paneel:315WP	*QTY of MPPT connected to	3
*Installation environment description		*Inverter installed place <input type="checkbox"/> Indoor <input type="checkbox"/> Outdoor	Installation picture A (Please attach it to another page)	Please show the whole inverter with clear surroundings	
		*If there's any shield on top of inverter <input type="checkbox"/> Yes <input type="checkbox"/> No	Installation picture B (Please attach it to another page)	Please show the inverter's connection status	
		*Distance from the inverter to the nearest obstacle <input type="checkbox"/> ≤ 0.6m <input type="checkbox"/> > 0.6 m	Installation picture C (Please attach it to another page)	Please show the grounding connection status and N to PE voltage	
		*Distance from the inverter to the nearest inverter (if there is more than 1 inverter) <input type="checkbox"/> ≤ 1.2m <input type="checkbox"/> > 1.2m			
*Problem description		*Symptom, Vac Failure Frequency of occurrence: Influence:			
*Troubleshooting steps done with testing result/Uitgevoerde stappen		*Step 1 Description of test (if there's any error message on the screen, please take a picture)/Omschrijving Test Resultaat	DC Checked	*Description of test result (Please provide the picture of testing result if there is)/Foto van het testresultaat (Bij het los	448,451,448,453v
		*Step 2 Description of test/Oms	AC Checked	*Description of test result/Foto van het testresultaat (Bij het los versturen via de Email op Nummer noteren.)	L1-L2 409V L1-L3 400V L2-L3 406V
		*Step 3 Description of test/Oms	AC Checked	*Description of test result/Foto van het testresultaat (Bij het los versturen via de Email op Nummer noteren.) (Please provide the picture of testing result if there is)	L1-231.4 L2-232 L3-232
		*Step 4 Description of test/Omschrijving Test Resultaat		*Description of test result/Foto van het testresultaat (Bij het los versturen via de Email op Nummer noteren.) (Please provide the picture of testing result if there is)	

	*Step 5 Description of test/Omschrijving Test Resultaat	*Description of test result/Foto van het testresultaat (Bij het los versturen via de Email op Nummer noteren.) (Please provide the picture of testing result if there is)	
*RMA Application drafted by (Claimant)		*Date of application	
RMA Application approved by (Goodwe)		Date of approval	

Hereby I accept the following conditions:

Ik ga akkoord met onderstaande voorwaarden

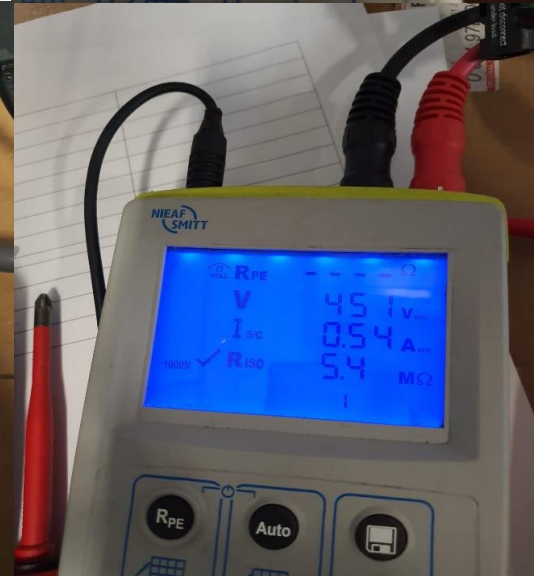
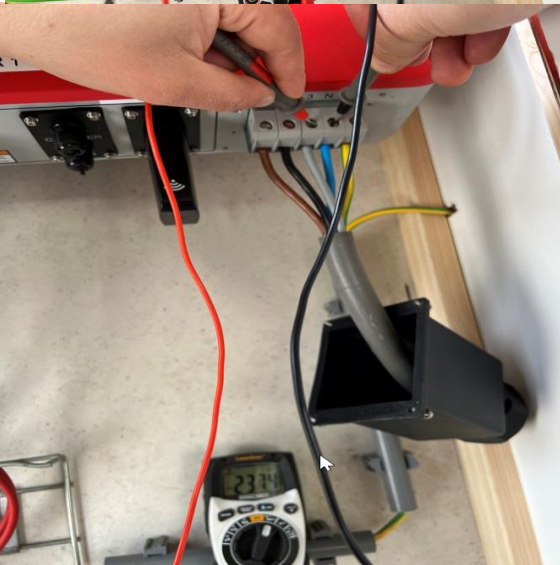
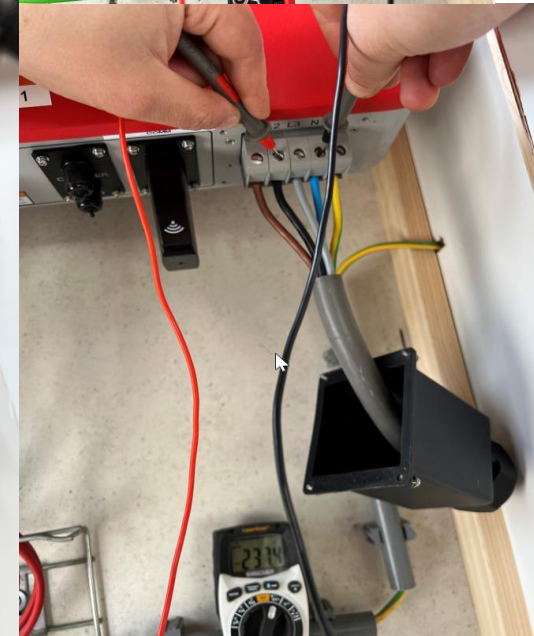
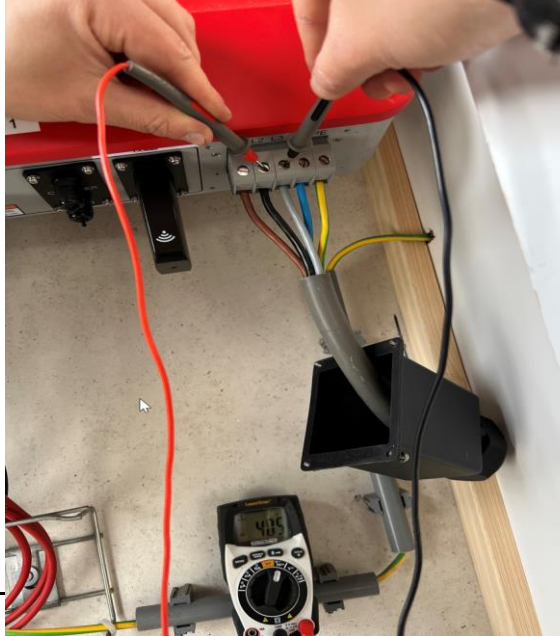
1. Please note, all the cells marked with star (*) is mandatory to fill up by claimant.
2. Please note all the RMA approval decision is based on the information Goodwe gets from this claim application. After the faulty unit being returned back and checked by Goodwe, if it's confirmed that the failure is due to NONE Goodwe quality related reason, the approval decision made by Goodwe may become invalid and Goodwe reserves the right to charge all the related cost to the claimant.
3. Goodwe reserves the right of final explanation to the understanding of this RMA Claim Application.

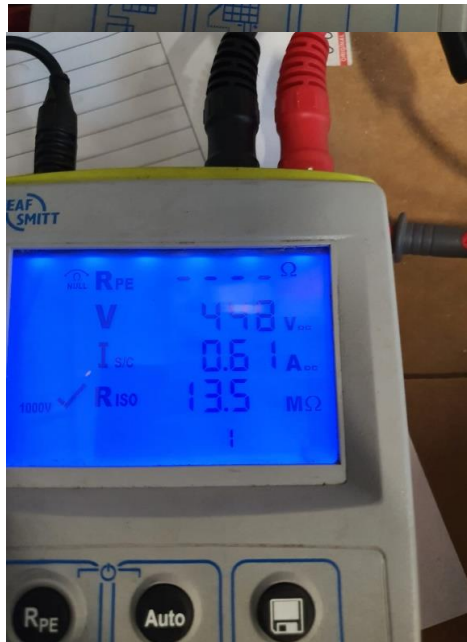
Invullen van de RMA alleen in digitaal /Excel en niet in PDF

Installation picture A

Please show the whole inverter with clear surroundings

Minimaal 3 foto s toevoegen: 1)foto
waarop de omvormer en omgeving te zien is met DC/AC aangesloten, 2)foto van de display/foutmelding, 3)foto van de DC/AC meting multimeter/PV.
4) Bij opstarten van de omvormer en daarna uitschakelen van de AC & geluids storing een video opname.





Installation picture C

Please show the groudng connection status and N to PE voltage

