

GOODWE



User Manual

Grid-Tied PV Inverter

MS Series
(5-10kW) G3

V2.4-2026-09-10

Copyright ©GoodWe Technologies Co., Ltd., 2026. All rights reserved

No part of this manual can be reproduced or transmitted to the public platform in any form or by any means without the prior written authorization of GoodWe Technologies Co., Ltd.

Trademarks

GOODWE and other GOODWE trademarks are trademarks of GoodWe Technologies Co.,Ltd. All other trademarks or registered trademarks mentioned in this manual are owned by GoodWe Technologies Co.,Ltd.

NOTICE

The information in this user manual is subject to change due to product updates or other reasons. This guide cannot replace the product labels or the safety precautions in the user manual unless otherwise specified. All descriptions here are for guidance only.

CONTENT

- 1 About This Manual1**
 - 1.1 Applicable Model1
 - 1.2 Target Audience1
 - 1.3 Symbol Definition2
- 2 Safety Precaution3**
 - 2.1 General Safety3
 - 2.2 DC Side3
 - 2.3 AC Side4
 - 2.4 Inverter Installation4
 - 2.5 Personal Requirements5
 - 2.6 EU Declaration of Conformity5
- 3 Product Introduction6**
 - 3.1 Application Scenarios6
 - 3.2 Circuit Diagram6
 - 3.3 Supported Grid Types7
 - 3.4 Features7
 - 3.5 Appearance11
 - 3.5.1 Parts11
 - 3.5.2 Indicators12
 - 3.5.3 Nameplate13
- 4 Check and Storage14**
 - 4.1 Check Before Receiving14
 - 4.2 Deliverables14
 - 4.3 Storage15
- 5 Installation16**
 - 5.1 Installation Requirements16
 - 5.2 Inverter Installation19
 - 5.2.1 Moving the Inverter19
 - 5.2.2 Installing the Inverter19
- 6 Electrical Connection20**
 - 6.1 Safety Precaution20

6.2 Connecting the PE Cable	20
6.3 Connecting the PV Input Cable	21
6.4 Connecting the AC Output Cable	23
6.5 Communication	26
6.5.1 Communication Network Introduction	26
6.5.2 Communication Port Introduction.....	28
6.5.3 DRM Description	29
6.5.4 Connecting the Communication Cable (optional).....	30
6.5.5 Installing the Communication Module.....	31
7 Equipment Commissioning	32
7.1 Check Before Power ON	32
7.2 Power On.....	32
8 System Commissioning	33
8.1 Indicators and Buttons.....	33
8.2 Setting Inverter Parameters via LCD	34
8.2.1 LCD Menu Introduction.....	35
8.2.2 Inverter Parameter Introduction	36
8.3 Upgrading the Firmware	37
8.3.1 Upgrading the Firmware Via USB-RS485 Cable.....	37
8.3.2 Upgrading the Firmware Via USB Flash Disk.....	37
8.4 Setting Inverter Parameters via SolarGo App.....	38
8.5 Monitoring via SEMS Portal	38
9 Maintenance	39
9.1 Power Off the Inverter	39
9.2 Removing the Inverter.....	39
9.3 Disposing of the Inverter	39
9.4 Troubleshooting	39
9.5 Routine Maintenance.....	47
10 Technical Parameters	48
11 Term Explanation	55

About This Manual

This manual describes the product information, installation, electrical connection, commissioning, troubleshooting, and maintenance. Read through this manual before installing and operating the product. All the installers and users have to be familiar with the product features, functions, and safety precautions. This manual is subject to update without notice. For more product details and latest documents, visit <https://en.goodwe.com>.

1.1 Applicable Model

This manual applies to the listed inverters below (MS for short):

Model	Nominal Output Power	Nominal Output Voltage
GW5000-MS-30	5kW	220/230/240V
GW6000-MS-30	6kW	
GW7000-MS-30	7kW	
GW8500-MS-30	8.5kW	
GW9900-MS-30	9.99kW	
GW10K-MS-30	10kW	
GW7000-MS-C30	7kW	220/230V
GW8000-MS-C30	8kW	

1.2 Target Audience

This manual applies to trained and knowledgeable technical professionals. The technical personnel has to be familiar with the product, local standards, and electric systems.

1.3 Symbol Definition

Different levels of warning messages in this manual are defined as follows:

 DANGER
Indicates a high-level hazard that, if not avoided, will result in death or serious injury.
 WARNING
Indicates a medium-level hazard that, if not avoided, could result in death or serious injury.
 CAUTION
Indicates a low-level hazard that, if not avoided, could result in minor or moderate injury.
NOTICE
Highlight and supplement the texts. Or some skills and methods to solve product-related problems to save time.

2 Safety Precaution

Notice

The inverters are designed and tested strictly complies with related safety rules. Read and follow all the safety instructions and cautions before any operations. Improper operation might cause personal injury or property damage as the inverters are electrical equipment.

2.1 General Safety

Notice

- The information in this quick installation guide is subject to change due to product updates or other reasons. This guide cannot replace the product labels otherwise specified. All descriptions here are for guidance only.
- Before installations, read through the quick installation guide. For additional information, please see the user manual.
- All operations should be performed by trained and knowledgeable technicians who are familiar with local standards and safety regulations.
- Check the deliverables for correct model, complete contents, and intact appearance. Contact the manufacturer if any damage is found or any component is missing.
- Use insulating tools and wear personal protective equipment when operating the equipment to ensure personal safety. Wear anti-static gloves, clothes, and wrist strip when touching electronic components to protect the inverter from damage. The manufacturer shall not be liable for any damage caused by static electricity.
- Strictly follow the installation, operation, and configuration instructions in this guide and user manual. The manufacturer shall not be liable for equipment damage or personal injury if you do not follow the instructions. For more warranty details, please visit <https://en.goodwe.com/warranty>.

2.2 DC Side

DANGER

- Connect the DC cables using the delivered PV connectors. The manufacturer shall not be liable for the equipment damage if other connectors or terminals are used.
- The PV input terminals of equipment that supports PV string connections have weak surge current withstand capability. It is strictly prohibited to power up the equipment directly via the PV port using a DC voltage source. If power-up from the PV port is required, please follow the steps below. Any equipment damage caused by non-compliant operation shall be considered man-made damage and is not covered by the product warranty.
 1. First, limit the output current of the DC voltage source to within the Max. Current from Grid allowed by the PV port
 2. Then close the DC switch of the inverter
 3. Finally, slowly raise the output voltage of the DC source from zero to the target value at a rate of $\leq 50V/s$.

WARNING

- Ensure the component frames and the bracket system are securely grounded.
- Ensure the DC cables are connected tightly, securely, and correctly. Inappropriate wiring may cause poor contacts or high impedances, and damage the inverter.
- Measure the DC cable using the multimeter to avoid reverse polarity connection. Also, the voltage should be under the max DC input voltage. The manufacturer shall not be liable for the damage caused by reverse connection and extremely high voltage.
- Do not connect the same PV to multiple inverters. Otherwise, the inverters may be damaged.
- The PV modules used with the inverter must have an IEC61730 class A rating.

2.3 AC Side

 WARNING

- The voltage and frequency at the connecting point should meet the on-grid requirements.
- Additional protective devices like circuit breakers or fuses are recommended on the AC side. Specification of the protective device should be at least 1.25 times the maximum output current.
- Make sure that all the groundings are tightly connected.
- You are recommended to use copper cables as AC output cables. If you prefer aluminum cables, remember to use copper to aluminum adapter terminals.

2.4 Inverter Installation

 DANGER

- Do not apply mechanical load to the terminals, otherwise the terminals can be damaged.
- All labels and warning marks should be visible after the installation. Do not scrawl, damage, or cover any label on the device.
- Unauthorized dismantling or modification may damage the equipment, the damage is not covered under the warranty.
- Testing to AS/NZS 4777.2:2020 for multiple inverter combinations has not been conducted. So external devices should be used in accordance with the requirements of AS/NZS 4777.1.
- Warning labels on the inverter are as follows.

	DANGER High voltage hazard. Disconnect all incoming power and turn off the product before working on it.		Delayed discharge. Wait 5 minutes after power off until the components are completely discharged.
	Read through the user manual before working on this device.		Potential risks exist. Wear proper PPE before any operations.
	High-temperature hazard. Do not touch the product under operation to avoid being burnt.		Grounding point.
	CE Mark		Do not dispose of the inverter as household waste. Discard the product in compliance with local laws and regulations, or send it back to the manufacturer.

2.5 Personal Requirements

NOTICE

- Personnel who install or maintain the equipment must be strictly trained, learn about safety precautions and correct operations.
- Only qualified professionals or trained personnel are allowed to install, operate, maintain, and replace the equipment or parts.

2.6 EU Declaration of Conformity

GoodWe Technologies Co., Ltd. hereby declares that the inverter with wireless communication modules sold in the European market meets the requirements of the following directives:

- Radio Equipment Directive 2014/53/EU (RED)
- Restrictions of Hazardous Substances Directive 2011/65/EU and (EU) 2015/863 (RoHS)
- Waste Electrical and Electronic Equipment 2012/19/EU
- Registration, Evaluation, Authorization and Restriction of Chemicals (EC) No 1907/2006 (REACH)

GoodWe Technologies Co., Ltd. hereby declares that the inverter without wireless communication modules sold in the European market meets the requirements of the following directives:

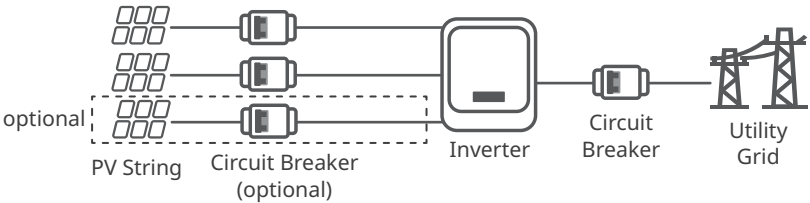
- Electromagnetic compatibility Directive 2014/30/EU (EMC)
- Electrical Apparatus Low Voltage Directive 2014/35/EU (LVD)
- Restrictions of Hazardous Substances Directive 2011/65/EU and (EU) 2015/863 (RoHS)
- Waste Electrical and Electronic Equipment 2012/19/EU
- Registration, Evaluation, Authorization and Restriction of Chemicals (EC) No 1907/2006 (REACH)

You can download the EU Declaration of Conformity on <https://en.goodwe.com>.

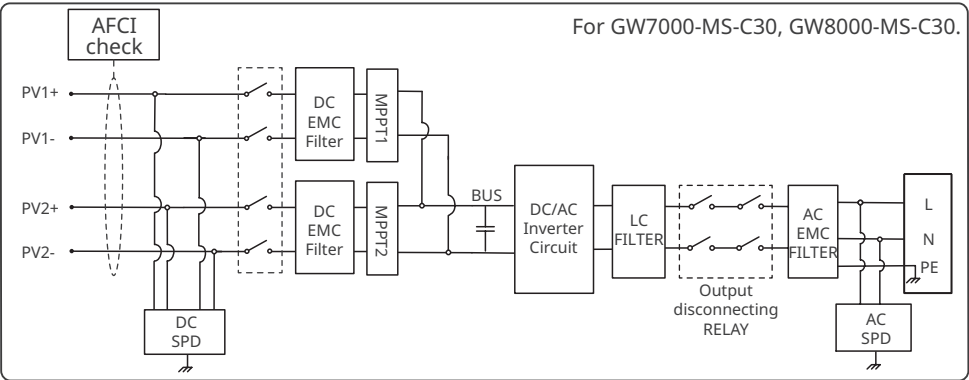
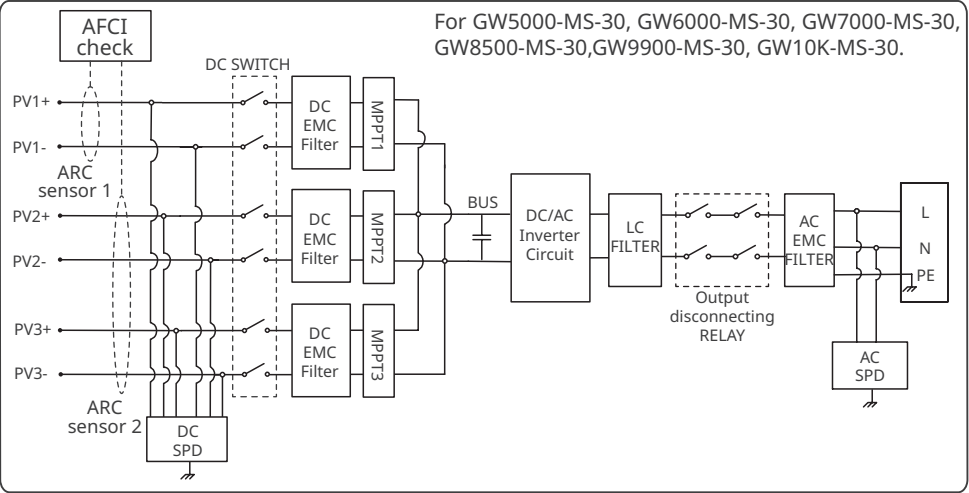
3 Product Introduction

3.1 Application Scenarios

The MS inverter is a single-phase PV string grid-tied inverter. The inverter converts the DC power generated by the PV module into AC power and feeds it into the utility grid. The intended use of the inverter is as follows:

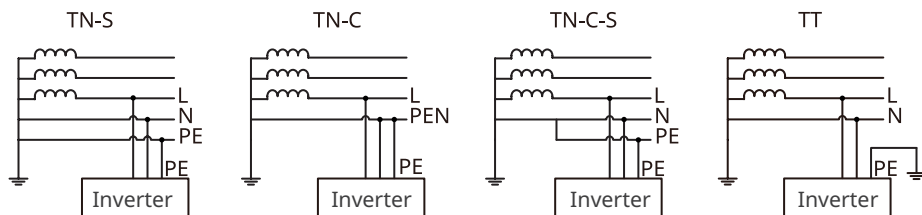


3.2 Circuit Diagram



3.3 Supported Grid Types

For the grid type with neutral wire, the N to ground voltage must be less than 10V.



3.4 Features

NOTICE

The specific functional configuration shall be subject to the actual model.

Power derating

In order to ensure the safe operation of the inverter and meet local safety regulations, the inverter will automatically reduce the output power when the operating environment is not ideal. The following are the factors that may occur power derating. Please try to avoid them when the inverter is working.

The inverter will shutdown for protection until the AFCI alarms are cleared. After clearing the alarms, the inverter can automatically reconnect to the grid.

- Unfavorable environmental conditions, e.g., direct sunlight, high temperature, etc.
- Inverter's output power percentage has been set.
- Changes in grid voltage and frequency.
- Higher input voltage value.
- Higher input current value.

AFCI Detection

Reasons to occur electric arcs.

- Damaged connectors in the PV or battery system.
- Wrong connected or broken cables.
- Aging connectors and cables.

Methods to detect electric arcs

- The inverter has an integrated AFCI function satisfies IEC63027.
- When the inverter detects an electric arc, users can find the time of the fault and the detailed phenomenon through the app.

- The inverter will shutdown for protection until the AFCI alarms are cleared. After clearing the alarms, the inverter can automatically reconnect to the grid.
 - Automatic reconnection: The alarm can be cleared automatically in 5 minutes if the inverter triggers a fault for less than 5 times within 24 hours.
 - Manual reconnection: The inverter will shutdown for protection after the 5th electric arc fault within 24 hours. The inverter cannot work normally until the fault is solved. Please refer to the SolarGo App User Manual for detailed operations.

The AFCI function is disabled by default at the factory. To use it, please enable the "AFCI Detection" function through the "Advanced Settings" interface in the SolarGo App.

Model	Tag	Description
GW5000-MS-30	F-I-AFPE-1-1/2-2	F: Full coverage I: Integrated AFPE: Detection and interruption capability provided 1: 1 monitored string per input port 1/2: 1 or 2 input ports per channel 2: 2 monitored channel
GW6000-MS-30		
GW7000-MS-30		
GW8500-MS-30		
GW9900-MS-30		
GW10K-MS-30		
GW7000-MS-C30	F-I-AFPE-1-2-1	F: Full coverage I: Integrated AFPE: Detection and interruption capability provided 1: 1 monitored string per input port 2: 2 input ports per channel 1: 1 monitored channel
GW8000-MS-C30		

RSD (Optional)

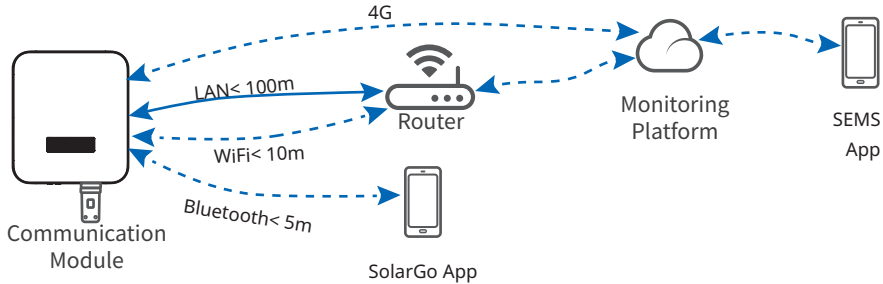
Optionally, inverters with RSD function equips with a built-in signal transmitter to communicate with module-level smart controller installed on the external of the PV strings. In case of an emergency, by turning off the AC circuit breaker at the output side of the inverter, the transmitter inside of the inverter will be cut off, consequently to interrupt the current output of the PV strings.

- When the inverter cannot access an external synchronization signal and parallel operation of multiple inverters is required, please ensure that the PV cables of different inverters are routed using independent cable trays, and the cable trays maintain a direct spacing of at least 20 cm.
- When the inverter can connect to an external synchronous signal, please ensure that no more than 5 transmitters are connected in the same synchronous group.

Communications

The inverter supports parameter setting via Bluetooth, connecting to the SEMS monitoring platform via 4G, WiFi or LAN etc, thus monitoring the operations of the inverter and the power plant, etc.

- WiFi: Wireless IEEE 802.11 b/g/n @2.4 GHz.
- LAN: Ethernet with 10M/100Mbps adaptive speed.
- Bluetooth: meets Bluetooth 5.1 standard.
- 4G (Optional): It supports connecting to the monitoring platform via 4G communication.



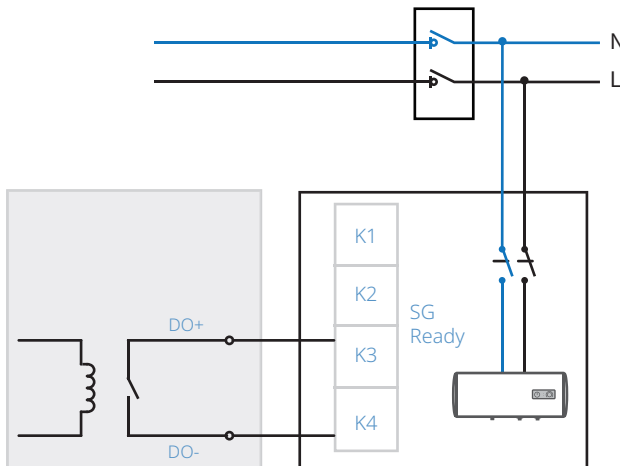
Load Control (Optional)

The inverter reserves a dry contact control port to support the connection of SG Ready certified heat pumps and controllable loads, which is used to turn on or off the loads.

The load control methods are as follows:

- Switch mode: You can control the opening and closing of the load through the "switch" button.
- Time setting mode: You can set the time to turn on or off the loads, and the loads will be turned on or off automatically within the set time period.
- Power setting mode: You can set a power value by yourself. When the output power of the inverter exceeds the set value, the load will turn on.

The load control function is disabled by default. If you need to use it, please enable and set the "Load Control" function through the "More" interface on the SolarGo App.



24h Load Monitoring (Optional)

The smart meter measures the data of the grid side and transmits it to the inverter. The inverter transmits the grid side date and the power generation date to the monitoring platform via a communication module, and then monitoring platform calculates the load power consumption and the 24H load monitoring is realized.

Power Supply at Night (Optional)

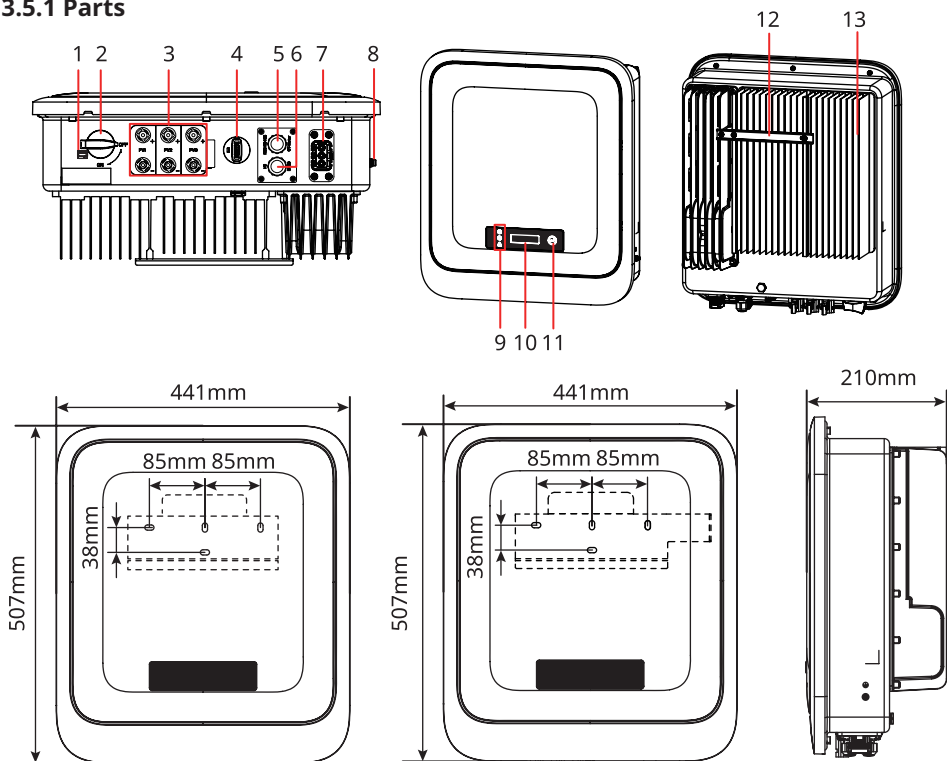
When the PV modules stop working due to insufficient sunlight at night, the inverter can take power from the grid side to achieve functions such as night monitoring and remote upgrading at night.

PID Functions

The PID function of this inverter operates by elevating the voltage differential between the PV panels and their frames to a positive value (termed as positive-voltage elevation). This effectively suppresses the PID effect and is applicable to P - type PV panels as well as N-type PV panels that necessitate positive - voltage elevation for PID suppression. For N - type PV panels that demand negative - voltage reduction to suppress the PID effect, it is advisable to deactivate this function. Regarding whether an N - type module falls into the category that requires positive - voltage elevation for PID suppression, please consult the module supplier.

3.5 Appearance

3.5.1 Parts

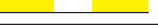
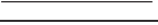
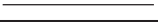
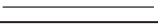


No.	Parts	Description
1	DC Switch Lock	Only for Australia. Turn the DC switch to OFF and lock it to avoid electric shock when you have to work on the inverter.
2	DC Switch	Start or stop DC input.
3	PV Input Terminal	Used to connect the PV module DC input cables.
4	COM Port for communication module, USB-RS485 cable or USB.	- Connect a communication module like Bluetooth , WiFi , WiFi/LAN or 4G, etc. The module type may differ depending on actual needs. - Connect the USB-RS485 cable in Brazil. - Update the software version of the inverter using a USB flash driver.
5	COM Port for RS485, remote shutdown, meter, or CT.	Used to connect the RS485, meter, CT, or remote shutdown communication cable.
6	COM Port for DRED or dry contact.	Reserved port. Used to connect the DRED cable or dry contact cable.

No.	Parts	Description
7	AC Terminal	Used to connect the AC output cable, which connects the inverter and the utility grid.
8	Grounding Point	Used to connect the PE cable.
9	Indicator	Indicates working state of the inverter.
10	LCD (optional)	Optional. Used to check the parameters of the inverter.
11	Button (optional)	Optional. Used to select menus displayed on the screen.
12	Mounting Plate	Used to install the inverter.
13	Heat sink	Used to cool the inverter.

3.5.2 Indicators

With LCD

Indicator	Status	Description
 Power		ON = Wi-Fi is connected/active
		Blink 1 = Wi-Fi system is resetting
		Blink 2 = Not connected to the router
		Blink 4 = Wi-Fi server problem
		Blink = RS485 is connected
		OFF = Wi-Fi is not active
 Operating		ON = The inverter is feeding power
		OFF = The inverter is not feeding power at the moment
 Faulty		ON = A fault has occurred
		OFF = No fault

Without LCD

Indicator	Status	Description
 Power		ON = Equipment Power On
		OFF = Equipment Power Off
 Operating		ON = The Inverter Is Feeding Power
		OFF = The inverter is not feeding power
		Single slow flash = Self check before connecting to the grid
		Single flash = Connecting to the grid

Indicator	Status	Description
 SEMS		ON = Wireless is connected/active
		Blink 1 = Wireless system is resetting
		Blink 2 = Wireless router not connected
		Blink 4 = Wireless server problem
		Blink = RS485 is connected
		OFF = Wireless is not active
 Faulty		ON = A fault has occurred
		OFF = No fault

3.5.3 Nameplate

The nameplate is for reference only.

GOODWE

Product: Grid-Tied PV Inverter
Model : ***_***_****

PV Input	UDCmax: **** Vd.c.
	UMPP: **..*** Vd.c.
	IdC,max: ** Ad.c.
	ISC PV: ** Ad.c.
Output	UAC,r: *** Va.c.
	fAC, r: ** Hz
	PAC,r: ** kW
	IAC,max: ** Aa.c.
	Sn: ** kVA
	Smax: ** kVA

P.F.: ~*~**cap...**ind
 Toperating: ~*~** °C
 Non-isolated, IP**, protective Class I, OVC DCIII/ACIII











S/N:

***** Co., Ltd.
 E-mail: *****@****.com

S/N

GW trademark, product type, and product model

Technical parameters

Safety symbols and certification marks

Contact information and serial number

4 Check and Storage

4.1 Check Before Receiving

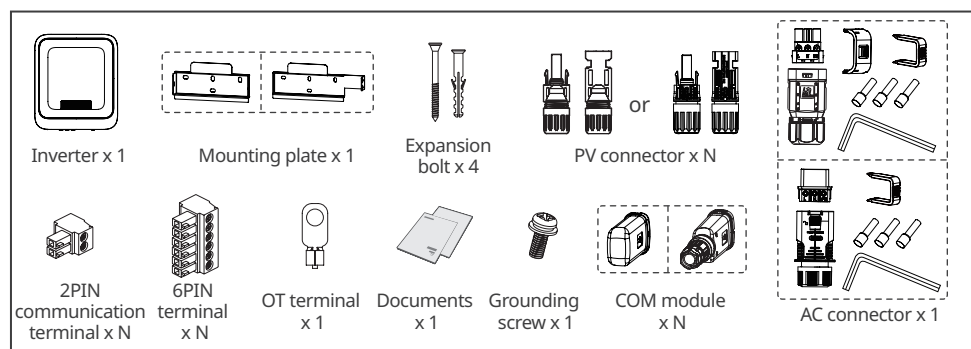
Check the following items before receiving the product.

1. Check the outer packing box for damage, such as holes, cracks, deformation, and other signs of equipment damage. Do not unpack the package and contact the supplier as soon as possible if any damage is found.
2. Check the inverter model. If the inverter model is not what you requested, do not unpack the product and contact the supplier.
3. Check the deliverables for correct model, complete contents, and intact appearance. Contact the supplier as soon as possible if any damage is found.

Notice

- The number of the PV connector is decided by the selected communication method. For Brazil:x2 or x3, for others: x3.
- The number of the 2PIN terminal is decided by the selected communication method. For Brazil:x2, for others: x4.
- The number of the 6PIN terminal is decided by the selected communication method. For Europe and Australia: x 2, for others: x1.
- Communication module types: Bluetooth , WiFi , WiFi/LAN or 4G, etc. The actual module delivered depends on the communication method of the selected inverter.
- The quantity of Ezlink is decided by the selected communication method. Confirm the number according to the communication configuration.

4.2 Deliverables



MS30INT0001

4.3 Storage

If the equipment is not to be installed or used immediately, please ensure that the storage environment meets the following requirements:

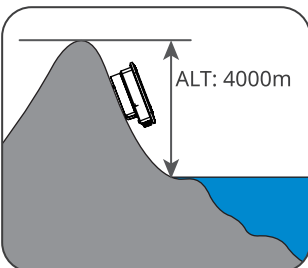
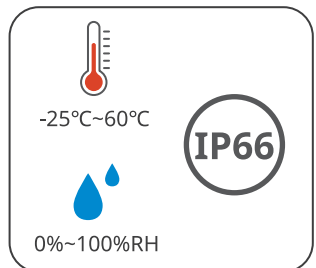
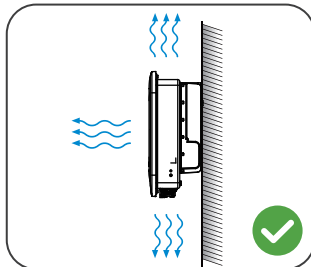
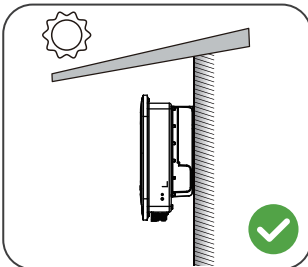
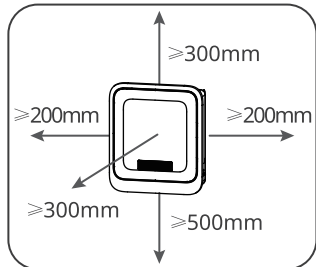
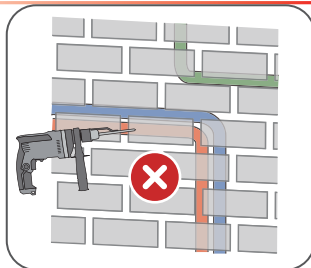
1. Do not unpack the outer package or throw the desiccant away.
2. Store the equipment in a clean place. Make sure the temperature and humidity are appropriate and no condensation.
3. The height and direction of the stacking inverters should follow the instructions on the packing box.
4. The inverters must be stacked with caution to prevent them from falling.
5. If the inverter has been long term stored, it should be checked by professionals before being put into use.
6. If the inverter has been stored for more than two years or has not been in operation for more than six months after installation, it is recommended to be inspected and tested by professionals before being put into use.
7. To ensure good electrical performance of the internal electronic components of the inverter, it is recommended to power it on every 6 months during storage. If it has not been powered on for more than 6 months, it is recommended to be inspected and tested by professionals before being put into use.

5 Installation

5.1 Installation Requirements

Installation Environment Requirements

1. Do not install the equipment in a place near flammable, explosive, or corrosive materials.
2. Install the equipment on a surface that is solid enough to bear the inverter weight.
3. Install the equipment in a well-ventilated place to ensure good dissipation. Also, the installation space should be large enough for operations.
4. The equipment with a high ingress protection rating can be installed indoors or outdoors. The temperature and humidity at the installation site should be within the appropriate range.
5. It is recommended that the equipment be installed in a sheltered location, avoiding environments such as direct sunlight, rain, and snow accumulation. If full sheltering is not possible due to site constraints, it shall be ensured that environmental conditions such as temperature and humidity are always within the allowable range specified in the equipment specification, and necessary protective measures shall be taken.
6. Adverse environmental conditions such as direct sunlight and high temperature may lead to output power derating of the inverter. When selecting the installation site, full consideration shall be given to heat dissipation conditions to avoid direct sunlight on the equipment body.
7. Equipment installation and storage site selection shall avoid areas with direct cold air blowing such as air conditioning outlets. Excessive local temperature difference may cause condensation inside the equipment, which may further lead to equipment damage.
8. Install the equipment in a well-ventilated place to ensure good dissipation. Also, the installation space should be large enough for operations.
9. Do not install the equipment in a place that is easy to touch, especially within children's reach. High temperature exists when the equipment is working. Do not touch the surface to avoid burning.
10. Install the equipment at a height that is convenient for operation and maintenance, electrical connections, and checking indicators and labels.
11. The altitude to install the inverter shall be lower than the maximum working altitude 4000m.
12. The inverter is easy to be corroded when installed in salt areas. Please consult the inverter manufacturer before installing it outdoors in salt areas. A salt area refers to the region within 1000m offshore or affected by the sea breeze. The area prone to the sea breeze varies depending on weather conditions (e.g. typhoon, monsoon) or terrain (such as dams and hills).
13. Install the inverter away from high magnetic field to avoid electromagnetic interference. If there is any radio or wireless communication equipment below 30MHz near the inverter, you have to:
 - Install the inverter at least 30m far away from the wireless equipment.
 - Add a low pass EMI filter or a multi winding ferrite core to the DC input cable or AC output cable of the inverter.

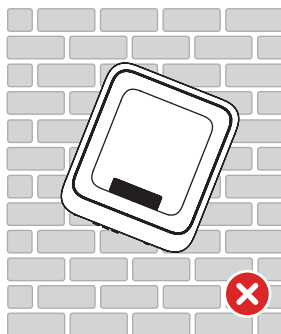
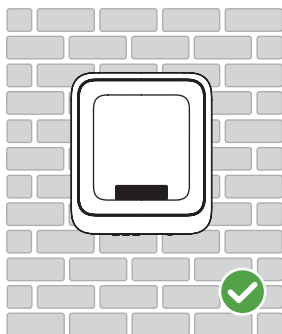
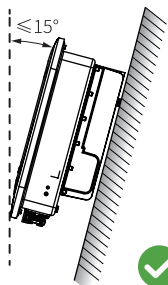


Mounting Support Requirements

- The mounting support shall be nonflammable and fireproof.
- Make sure that the support surface is solid enough to bear the product weight load.
- Do not install the product on the support with poor sound insulation to avoid the noise generated by the working product, which may annoy the residents nearby.

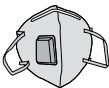
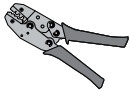
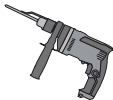
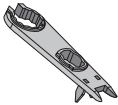
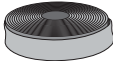
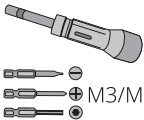
Installation Angle Requirements

- Install the inverter vertically or at a maximum back tilt of 15 degrees.
- Do not install the inverter upside down, forward tilt, back forward tilt, or horizontally.



Installation Tool Requirements

The following tools are recommended when installing the equipment. Use other auxiliary tools on site if necessary.

				
Goggles	Safety shoes	Safety gloves	Dust mask	DC terminal crimping tool
				
Diagonal pliers	Wire stripper	Hammer drill	Heat gun	DC wiring wrench
				
Marker	Level	Heat shrink tube	Rubber hammer	Vacuum cleaner
				
Multimeter	Cable tie	Torque wrench		

5.2 Inverter Installation

5.2.1 Moving the Inverter

CAUTION

- Operations such as transportation, turnover, installation and so on must meet the requirements of the laws and regulations of the country or region where it is located.
- Move the inverter to the site before installation. Follow the instructions below to avoid personal injury or equipment damage.
 1. Consider the weight of the equipment before moving it. Assign enough personnel to move the equipment to avoid personal injury.
 2. Wear safety gloves to avoid personal injury.
 3. Keep balance to avoid falling down when moving the equipment.

5.2.2 Installing the Inverter

NOTICE

- Avoid the water pipes and cables buried in the wall when drilling holes.
- Wear goggles and a dust mask to prevent the dust from being inhaled or contacting eyes when drilling holes.
- The DC switch lock shall be prepared by customers with hole diameter: $\phi 8\text{mm}$. Select appropriate size. Otherwise it is unable to finish the installation.
- The anti-theft lock shall be prepared by customers with hole diameter: $\phi 10\text{mm}$. Select appropriate size. Otherwise it is unable to finish the installation.
- Make sure the inverter is firmly installed in case of falling down.

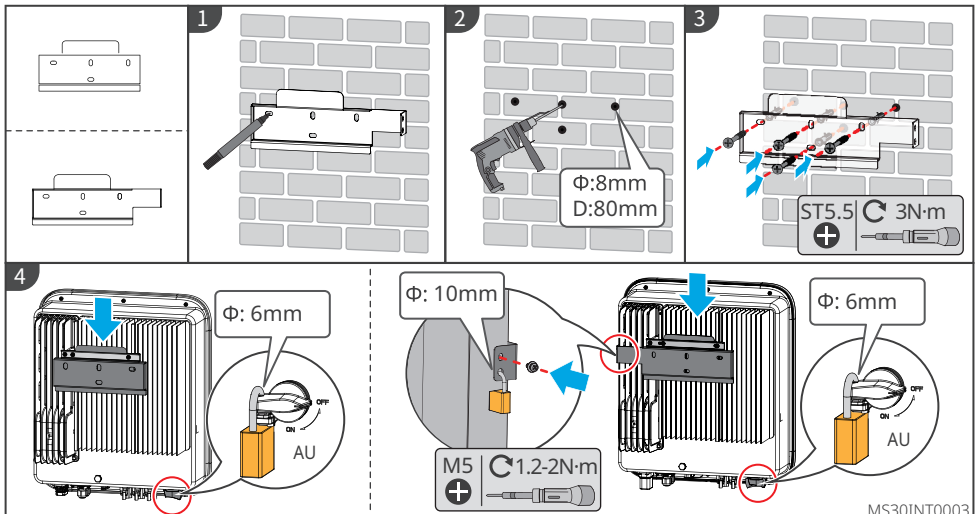
Step 1 Put the mounting plate on the wall or the support horizontally and mark positions for drilling holes.

Step 2 Drill holes to a depth of 80mm using the hammer drill. The diameter of the drill bit should be 8mm.

Step 3 Secure the mounting plate using the expansion bolts.

Step 4 (Only for Australia.) Install the DC switch lock.

Step 5 Install the inverter on the mounting plate.



6 Electrical Connection

6.1 Safety Precaution

! DANGER

- Disconnect the DC switch and the AC output switch of the inverter to power off the inverter before any electrical connections. Do not work with power on. Otherwise, an electric shock may occur.
- Perform electrical connections in compliance with local laws and regulations. Including operations, cables, and component specifications.
- If the cable bears too much tension, the connection may be poor. Reserve a certain length of the cable before connecting it to the inverter cable port.

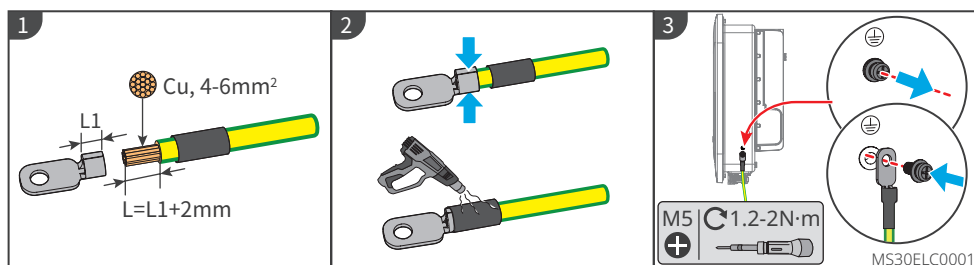
NOTICE

- Wear personal protective equipment like safety shoes, safety gloves, and insulating gloves during electrical connections.
- All electrical connections should be performed by qualified professionals.
- Cable colors in this document are for reference only. The cable specifications shall meet local laws and regulations.

6.2 Connecting the PE Cable

! WARNING

- The PE cable connected to the enclosure of the inverter cannot replace the PE cable connected to the AC output port. Make sure that both of the two PE cables are securely connected.
- Make sure that all the grounding points on the enclosures are equipotential connected when there are multiple inverters.
- To improve the corrosion resistance of the terminal, you are recommended to apply silica gel or paint on the ground terminal after installing the PE cable.
- The PE cable is prepared by the customer. Recommended specifications:
 - Type: single-core outdoor copper cable
 - Conductor cross-sectional area: 4-6mm²



6.3 Connecting the PV Input Cable

DANGER

Confirm the following information before connecting the PV string to the inverter. Otherwise, the inverter may be damaged permanently or even cause fire and cause personal and property losses.

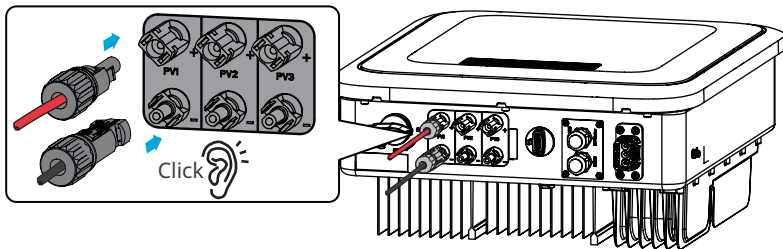
1. Make sure that the max short circuit current and the max input voltage per MPPT are within the permissible range.
2. Make sure that the positive pole of the PV string connects to the PV+ of the inverter. And the negative pole of the PV string connects to the PV- of the inverter.

WARNING

- Mixing PV modules of different brands or models in the same MPPT or connecting PV modules with different directions or inclination angles in the same PV string may not necessarily damage the inverter, but may lead to a decrease in the system performance.
- The maximum open-circuit voltage of each PV string cannot exceed 600V.
- It is recommended that the voltage difference between MPPTs:
 - GW5000-MS-30, GW6000-MS-30, GW7000-MS-30, GW7000-MS-C30, GW8000-MS-C30 shall be less than 200V.
 - GW8500-MS-30, GW9900-MS-30, GW10K-MS-30 shall be less than 150V.
- It is recommended that the sum of the I_{mp} of the PV strings connected to each MPPT shall not exceed the Max. Input Current per MPPT of the inverter.
- When there are multiple PV strings, it is recommended to maximize the connections of MPPTs.

WARNING

- Connect the DC cables using the delivered PV connectors. The manufacturer shall not be liable for the damage if other connectors are used.
- The PV strings cannot be grounded. Ensure the minimum isolation resistance of the PV string to the ground meets the minimum isolation resistance requirements before connecting the PV string to the inverter.
- The DC input cable is prepared by the customer. Recommended specifications:
 - Type: the outdoor photovoltaic cable that meets the maximum input voltage of the inverter.
 - Conductor cross-sectional area: $4\sim 6\text{mm}^2$.



NOTICE

Seal the PV input terminals using waterproof covers when they are not to be used. Otherwise, the ingress protection rating will be influenced.

Connecting the DC Input Cable

Step 1 Prepare DC cables.

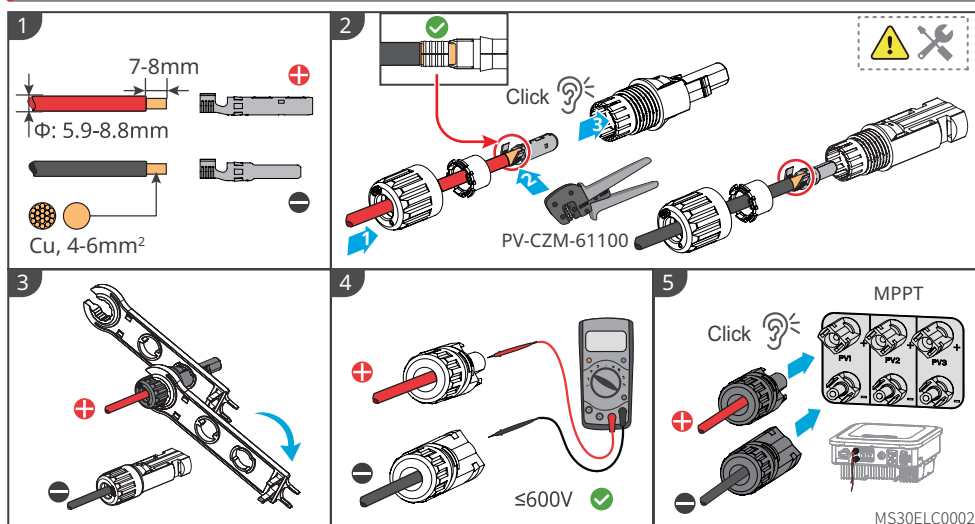
Step 2 Crimp the crimp contacts.

Step 3 Disassemble the PV connectors.

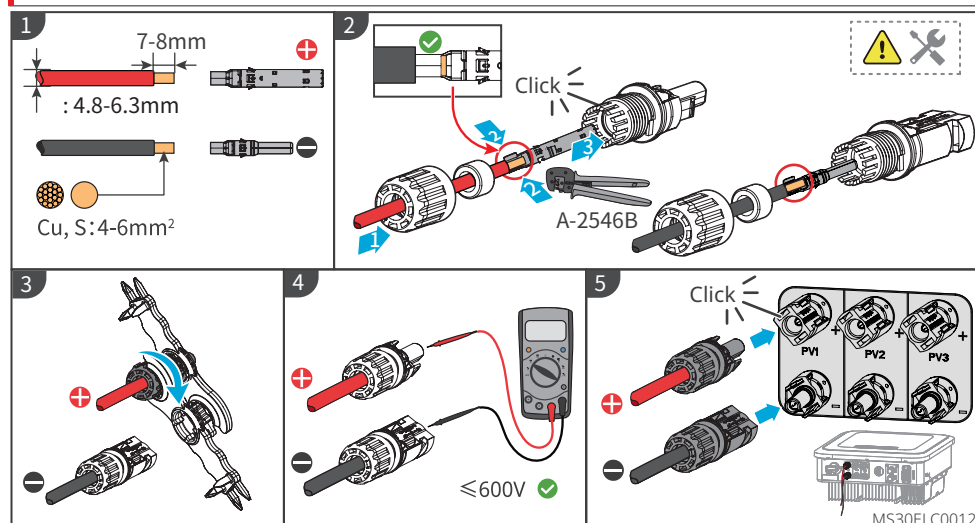
Step 4 Make the DC cable and detect the DC input voltage.

Step 5 Plug the PV connectors into the PV terminals.

PV Connector-1



PV Connector-2



6.4 Connecting the AC Output Cable

WARNING

- Do not connect loads between the inverter and the AC switch directly connected to the inverter.
- The Residual Current Monitoring Unit (RCMU) is integrated into the inverter. The inverter will disconnect the utility grid rapidly once it detects any leak current over the permissible range.

An AC circuit breaker shall be installed on the AC side to make sure that the inverter can safely disconnect the grid when an exception happens. Select the appropriate AC circuit breaker in compliance with local laws and regulations. Recommended AC circuit breakers:

Inverter model	AC circuit breaker
GW5000-MS-30	32A
GW6000-MS-30	40A
GW7000-MS-30	50A
GW8500-MS-30	63A
GW9900-MS-30	63A
GW10K-MS-30	63A
GW7000-MS-C30	50A
GW8000-MS-C30	50A

A type A RCD(Residual Current Device) shall be added to protect the equipment when the DC component of the leakage current exceeds limits. Recommended RCD specifications:

Model	RCD specifications*1
GW5000-MS-30,GW6000-MS-30,GW7000-MS-30,GW8500-MS-30,GW9900-MS-30,GW10K-MS-30,GW7000-MS-C30,GW8000-MS-C30	300mA

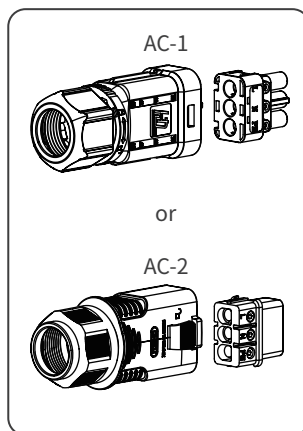
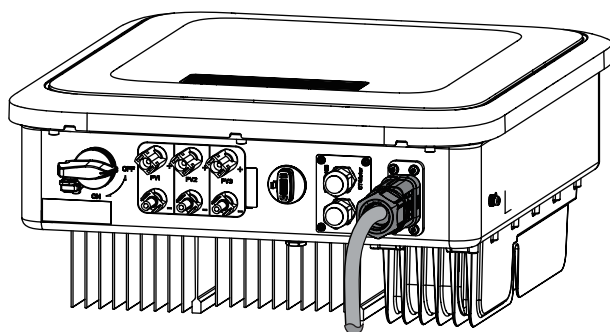
*1: The inverter has a built-in general-purpose current-sensing residual current monitoring unit. Once leakage current exceeds the limit, the inverter will immediately disconnect from the mains power grid. However, if regulations mandate the configuration of an external residual current device (RCD), it is recommended that the RCD have an operating residual current of not less than 300mA (for apparent power less than 30kVA, 300mA is recommended; for greater than 30kVA, 10mA/kVA is recommended). Alternatively, an RCD with a residual operating current that meets the requirements can be selected according to the regulations of the region. For example, in Chile, local regulations require inverters of 5kVA and below to be equipped with an RCD with a residual operating current of not more than 30mA connected to the grid. However, it should be noted that due to the PV panel, the smaller the residual operating current of the RCD, the more prone it is to false tripping in harsh environments such as rainy weather.

NOTICE

- Install one AC circuit breaker for each inverter. Multiple inverters cannot share one AC circuit breaker.
- Seal the AC output terminals with waterproof covers when they are not to be used. Otherwise, the ingress protection rating will be influenced.

**WARNING**

- Pay attention to the silkscreens L, N, PE on the AC terminal. Connect the AC cables to the corresponding terminals. The inverter may be damaged if the cables are connected inappropriately.
- Make sure that the whole cable cores are inserted into the AC terminal holes. No part of the cable core can be exposed.
- Make sure that the cables are connected securely. Otherwise, the terminal may be too hot to damage the inverter when the inverter is working.



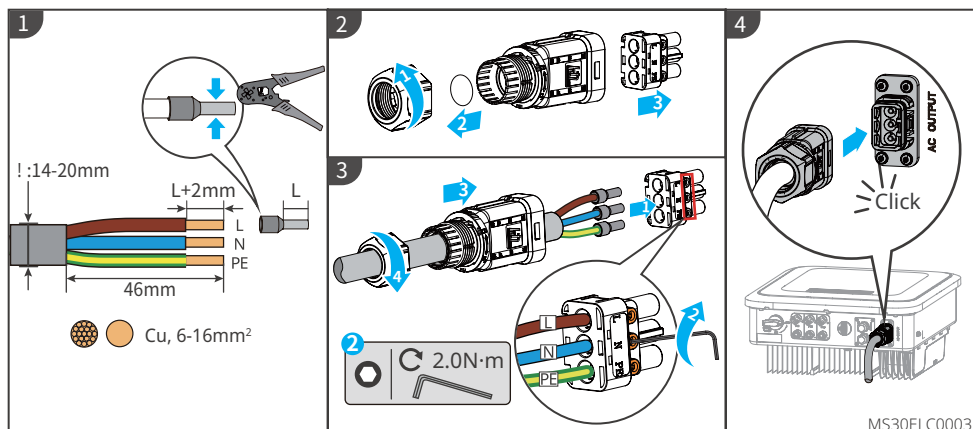
Step 1 Make the AC output cable.

Step 2 Disassemble the AC connector.

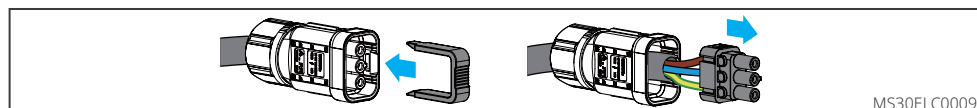
Step 3 Insert the AC output cable into the AC connector.

Step 4 Plug the AC connector into the inverter.

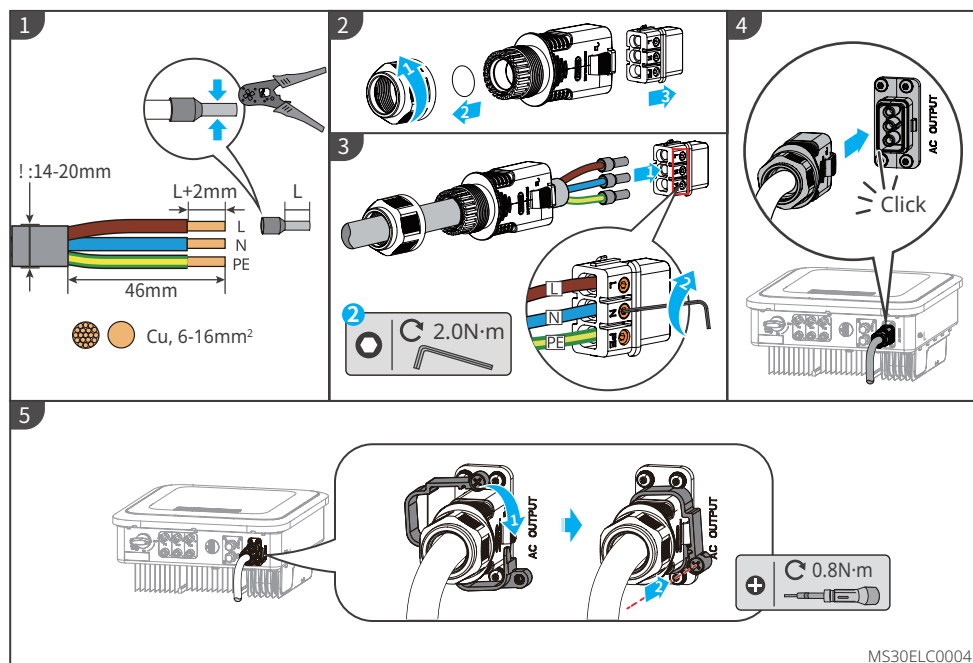
AC-1



Disconnect AC connector



AC-2



NOTICE

- Make sure that the cable is connected correctly and securely. Clear the debris after completing the connection.
- Seal the AC output terminal to ensure the ingress protection rating.

6.5 Communication

6.5.1 Communication Network Introduction

Power Limit Network

NOTICE

The specific function configuration of the product, please refer to the actual model of the inverter in the actual region.

The PV station generates power for self-consumption, but the electric equipment cannot consume all the generated power. The inverter can monitor the on-grid electric data in real-time and adjust the output power via a smart meter to avoid the residual current feeding back to the utility grid.

GM1000

PV String

Inverter

Circuit
BreakerCircuit
Breaker

Loads



L

N

PE

A

B

C

D

E

F

G

H

I

J

K

L

M

N

O

P

Q

R

S

T

U

V

W

X

Y

Z

AA

AB

AC

AD

AE

AF

AG

AH

AI

AJ

AK

AL

AM

AN

AO

AP

AQ

AR

AS

AT

AU

AV

AW

AX

AY

AZ

BA

BB

BC

BD

BE

BF

BG

BH

BI

BJ

BK

BL

BM

BN

BO

BP

BQ

BR

BS

BT

BU

BV

BW

BX

BY

BZ

CA

CB

CC

CD

CE

CF

CG

CH

CI

CJ

CK

CL

CM

CN

CO

CP

CQ

CR

CS

CT

CU

CV

CW

CX

CY

CZ

DA

DB

DC

DD

DE

DF

DG

DH

DI

DJ

DK

DL

DM

DN

DO

DP

DQ

DR

DS

DT

DU

DV

DW

DX

DY

DZ

EA

EB

EC

ED

EE

EF

EG

EH

EI

EJ

EK

EL

EM

EN

EO

EP

EQ

ER

ES

ET

EU

EV

EW

EX

EY

EZ

FA

FB

FC

FD

FE

FF

FG

FH

FI

FJ

FK

FL

FM

FN

FO

FP

FQ

FR

FS

FT

FU

FV

FW

FX

FY

FZ

GA

GB

GC

GD

GE

GF

GG

GH

GI

GJ

GK

GL

GM

GN

GO

GP

GQ

GR

GS

GT

GU

GV

GW

GX

GY

GZ

HA

HB

HC

HD

HE

HF

HG

HH

HI

HJ

HK

HL

HM

HN

HO

HP

HQ

HR

HS

HT

HU

HV

HW

HX

HY

HZ

IA

IB

IC

ID

IE

IF

IG

IH

II

IJ

IK

IL

IM

IN

IO

IP

IQ

IR

IS

IT

IU

IV

IW

IX

IY

IZ

JA

JB

JC

JD

JE

JF

JG

JH

JI

JJ

JK

JL

JM

JN

JO

JP

JQ

JR

JS

JT

JU

JV

JW

JX

JY

JZ

KA

KB

KC

KD

KE

KF

KG

KH

KI

KJ

KK

KL

KM

KN

KO

KP

KQ

KR

KS

KT

KU

KV

KW

KX

KY

KZ

LA

LB

LC

LD

LE

LF

LG

LH

LI

LJ

LK

LL

LM

LN

LO

LP

LQ

LR

LS

LT

LU

LV

LW

LX

LY

LZ

MA

MB

MC

MD

ME

MF

MG

MH

MI

MJ

MK

ML

MM

MN

MO

MP

MQ

MR

MS

MT

MU

MV

MW

MX

MY

MZ

NA

NB

NC

ND

NE

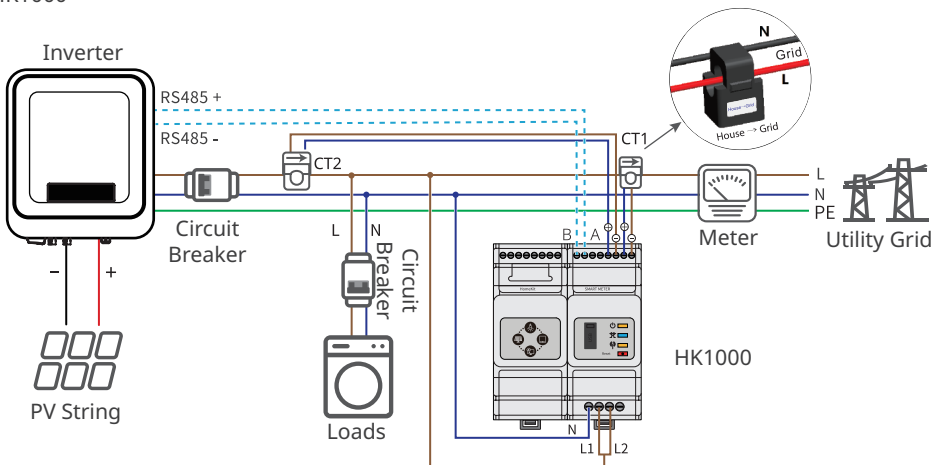
NF

Both the current sampling accuracy error margin of CT and the output voltage sampling accuracy error margin of the inverter are $\pm 1\%$, so the output power sampling accuracy error margin of the inverter is $\pm 2\%$.

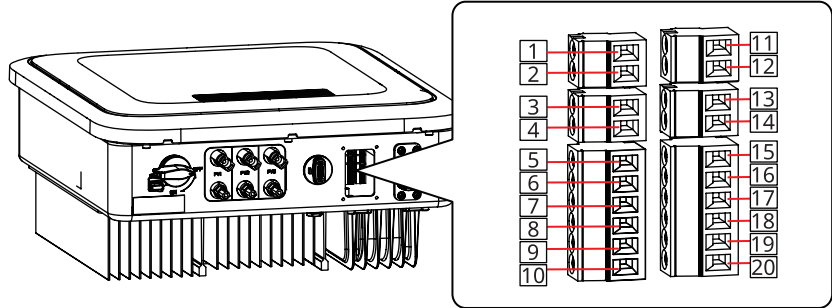


Load Monitoring Network

HK1000



6.5.2 Communication Port Introduction

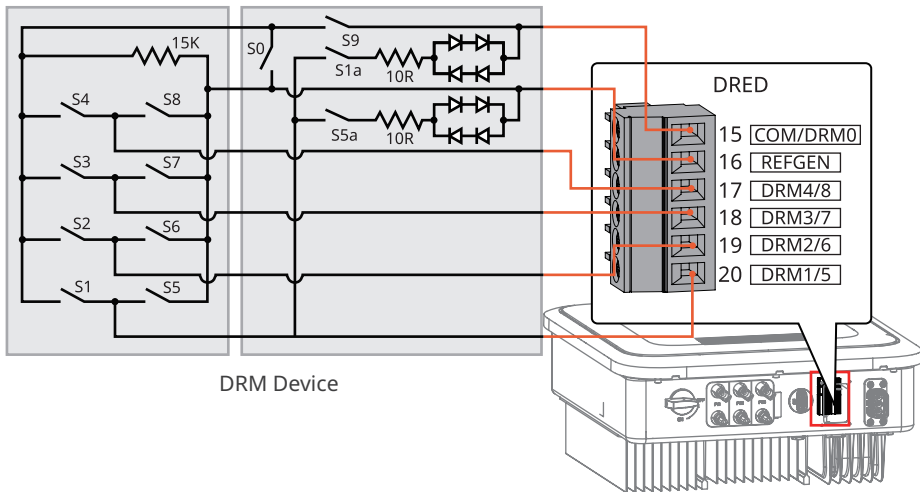


Communication Type	Terminal	Definition	Function
RS485	RS485	1: RS485 - 2: RS485 +	It supports connecting to the upper computer for commissioning. Please contact the after-sales service for detail information.
Remote Shutdown or Emergency Power Off(For India only)	RSD	3: DI- 4: DI+	The AC side of the inverter is automatically disconnected after the emergency switch gives a shutdown signal, stopping grid connection. An external emergency shutdown switch is required and controlled through the DI port: - Remote Shutdown: if the DI port is connected, the machine will be started; if the DI port is disconnected, the machine will be stopped. - Emergency Shutdown: if DI port is connected, it will stop the machine; if DI port is disconnected, it will start the machine.
Load control	DO	5: DO- 6: DO+	optional. - Supports connecting to dry contact signals to realize functions such as load control. Switching capacity of DO is 24V DC@0.5A. NO/COM is the normally open contact. - Supports SG Ready heat pump, which can be controlled by the dry contact signal.
Dry contact	I/O	7: I/O2- 8: I/O2+ 9: I/O1- 10: I/O1+	Reserved.
Meter	Meter	11: Meter- 12: Meter+	Realize the anti-backfeed function by connecting the meter and the CT. Contact the manufacturer to purchase the devices if you need them.
CT	CT	13: CT- 14: CT+	

Communication Type	Terminal	Definition	Function
DRED	DRED	15: COM/ DRM0 16: REFGEN 17: DRM4/8 18: DRM3/7 19: DRM2/6 20: DRM1/5	The inverter meets the DRED grid scheduling requirement in Australia and New Zealand. Functions for DRM 1-4 ports are reserved. Devices for DRM shall be prepared by the clients.

6.5.3 DRM Description

Wiring Diagram of DRM



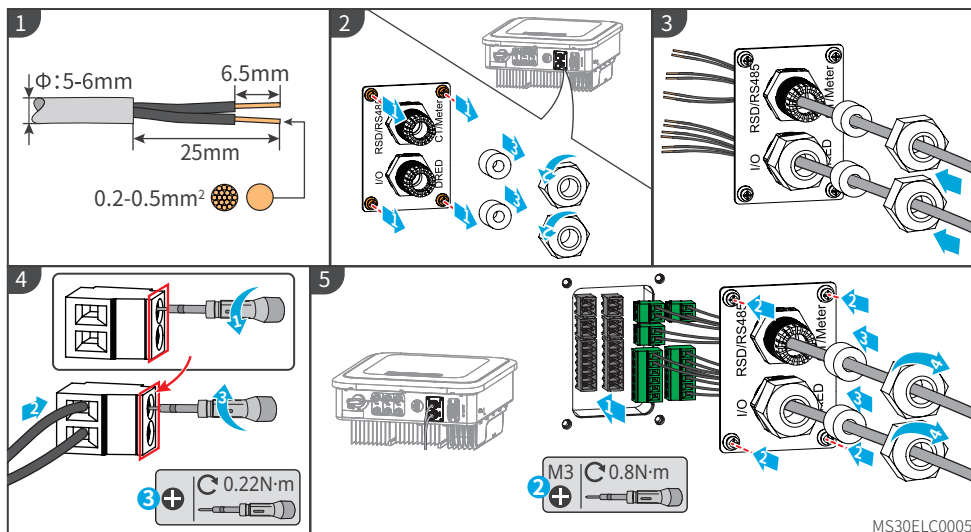
The inverter supports DRM0 and DRM 5-8 modes. Below are the requirements:

Mode	Inverter Port	Requirement	Note
DRM0	COM/DRM0	Turn on S0 and the inverter shuts down. Turn off S0 and the inverter is back to on-grid.	-
DRM5	DRM1/5	Turn on S5 and the inverter does not output Active Power.	When two or more than 2 DRMs are working simultaneously, select any two of them can satisfy the strictest requirement.
DRM6	DRM2/6	Turn on S6 and the inverter outputs Active Power no more than 50% of its rated power.	
DRM7	DRM3/7	Turn on S7 and the inverter outputs Active Power no more than 75% of its rated power. In the meantime, the inverter consumes the maximum Reactive Power.	
DRM8	DRM4/8	Turn on S8 and the inverter is back to Active Power output.	

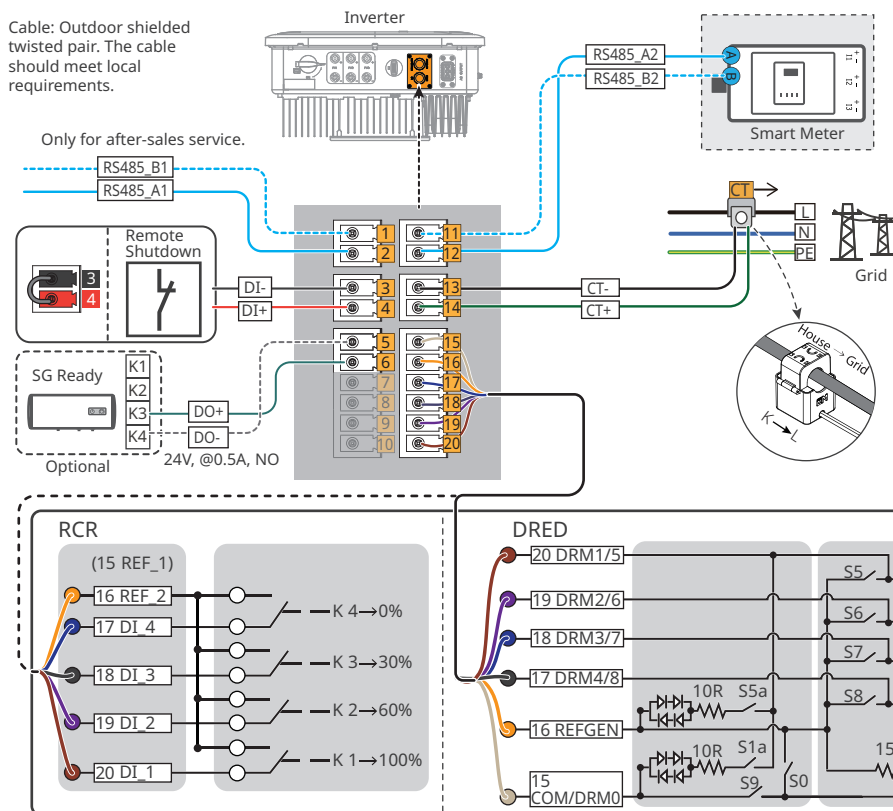
6.5.4 Connecting the Communication Cable (optional)

Notice

- Make sure that the communication device is connected to the right terminal. Route the communication cable far away from any interference source or power cable to prevent the signal from being influenced.
- Connect the RS485 cable, remote shutdown cable, meter cable, and CT cable using a 2PIN communication terminal.
- Connect the dry contact cable and DRED cable using a 6PIN communication terminal.
- Remove the short circuit wire and keep it properly when enabling the DRED function.



Cable: Outdoor shielded twisted pair. The cable should meet local requirements.

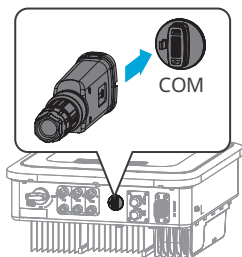


MS30NET0001

6.5.5 Installing the Communication Module

Plug a communication module into the inverter to establish a connection between the inverter and the smartphone or web pages. The communication module can be a Bluetooth module, WiFi module, LAN module, or 4G module. Set inverter parameters, check running information and fault information, and observe system status in time via the smartphone or web pages.

4G kit, Bluetooth Kit, WiFi Kit, WiFi Kit-20, WIFI/LAN Kit-20 module, optional.



Notice

Refer to the delivered communication module user manual to get more introduction to the module. For more detailed information, visit <https://en.goodwe.com>.

7 Equipment Commissioning

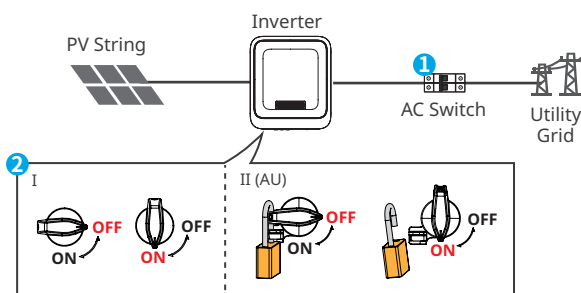
7.1 Check Before Power ON

No.	Check Item
1	The product is firmly installed at a clean place that is well-ventilated and easy to operate.
2	The PE, DC input, AC output, and communication cables are connected correctly and securely.
3	Cable ties are intact, routed properly and evenly.
4	Unused ports and terminals are sealed.
5	The voltage and frequency at the connection point meet the inverter grid connection requirements.

7.2 Power On

Step 1 Turn on the AC switch between the inverter and the utility grid.

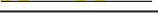
Step 2 Turn on the DC switch of the inverter.



8 System Commissioning

8.1 Indicators and Buttons

With LCD

Indicator	Status	Description
 Power		ON = Wi-Fi is connected/active
		Blink 1 = Wi-Fi system is resetting
		Blink 2 = Not connected to the router
		Blink 4 = Wi-Fi server problem
		Blink = RS485 is connected
		OFF = Wi-Fi is not active
 Operating		ON = The inverter is feeding power
		OFF = The inverter is not feeding power at the moment
 Faulty		ON = A fault has occurred
		OFF = No fault

Without LCD

Indicator	Status	Description
 Power		ON = Equipment Power On
		OFF = Equipment Power Off
 Operating		ON = The Inverter Is Feeding Power
		OFF = The inverter is not feeding power
		Single slow flash = Self check before connecting to the grid
		Single flash = Connecting to the grid
 SEMS		ON = Wireless is connected/active
		Blink 1 = Wireless system is resetting
		Blink 2 = Wireless router not connected
		Blink 4 = Wireless server problem
		Blink = RS485 is connected
		OFF = Wireless is not active
 Faulty		ON = A fault has occurred
		OFF = No fault

8.2 Setting Inverter Parameters via LCD

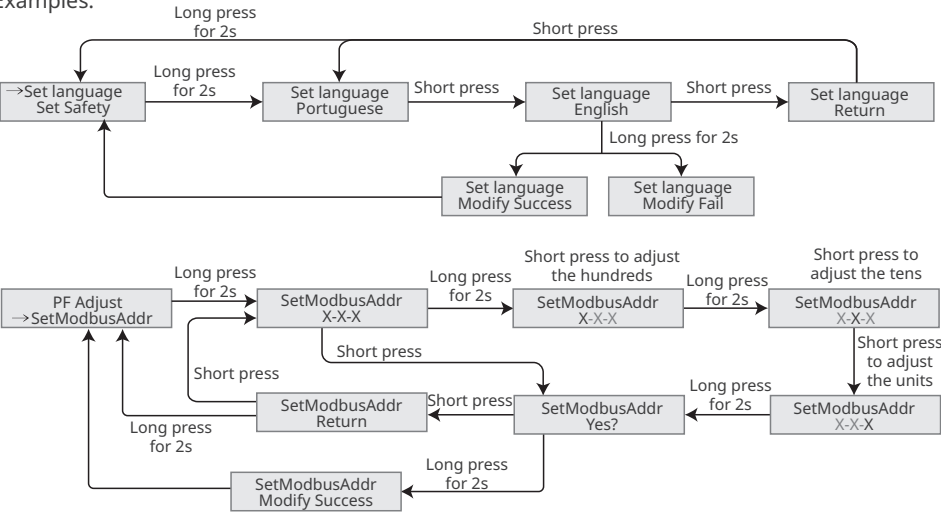
NOTICE

- Inverter firmware version shown in this document is V1.00.00. Communication version: V1.00. The screenshots are for reference only. The actual interface may differ.
- The name, range, and default value of the parameters are subject to change or adjustment. The actual display prevails.
- To prevent the generating capacity from being influenced by wrong parameters, the power parameters should be set by professionals.

LCD Button Description

- Stop pressing the button for a period on any page, the LCD will get dark and go back to the initial page.
- Short press the button to switch menu or adjust parameter values.
- Long press the button to enter the submenu. After adjusting the parameter values, long press to set it.

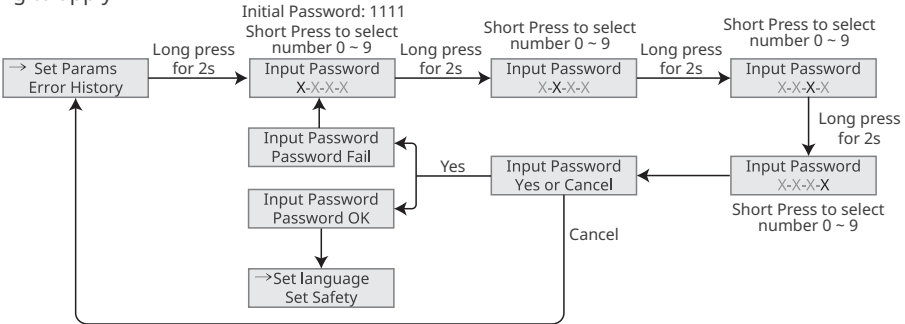
Examples:



For Australia:

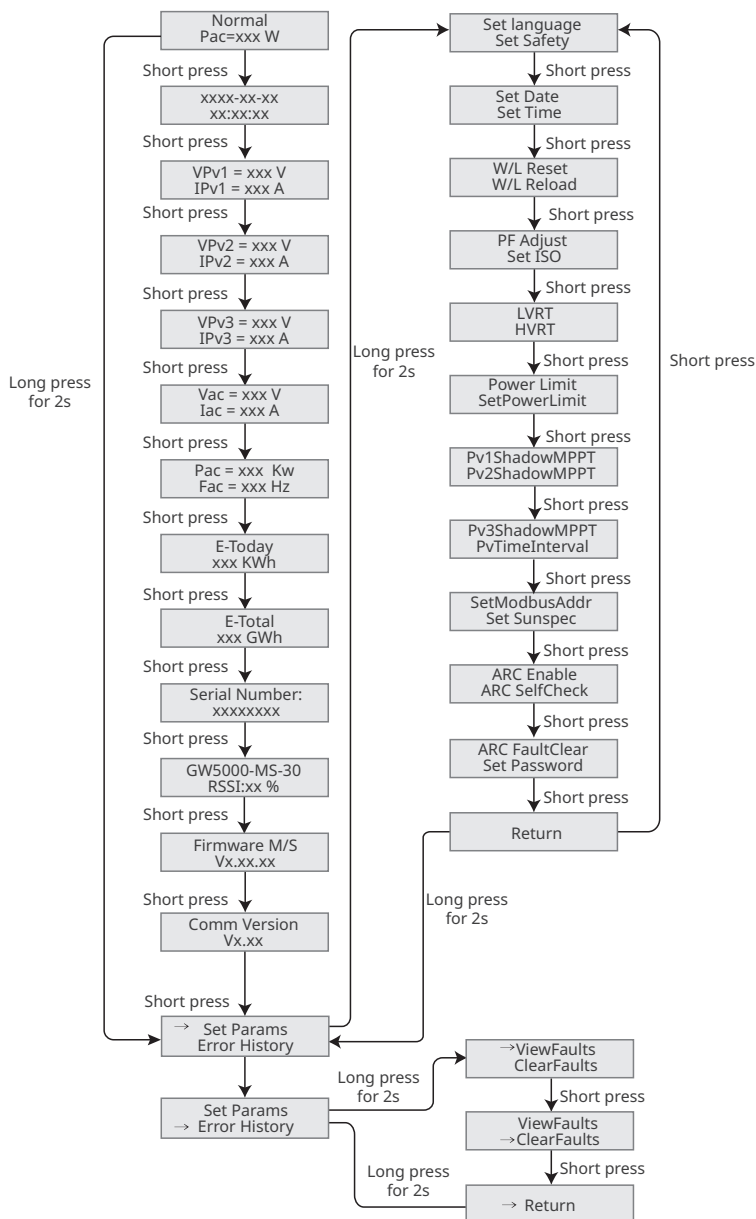
User need type the password to enter the sub-menu for parameter setting.

For the Australian Market, to comply with AS/NZS 4777.2:2020 please select grid/safety code from Australia A, Australia B or Australia C. please contact your local grid operator for which setting to apply



8.2.1 LCD Menu Introduction

This part describes the menu structure, allowing you to view inverter information and set parameters more conveniently.



8.2.2 Inverter Parameter Introduction

Parameters	Description
Normal	Home page. Indicates the real-time power of the inverter.
2022-02-14 09:01:10	Check the time of the country/region.
VPv1	Check the DC input voltage of the inverter.
IPv1	Check the DC input current of the inverter.
Vac	Check the voltage of the utility grid.
Iac	Check the AC output current of the inverter.
Fac	Check the frequency of the utility grid.
E-Today	Check the generated power of the system for that day.
E-Total	Check the total generated power of the system.
Serial Number	Check the serial number of the inverter.
GW5000-MS-30 RSSI	Check the signal strength of the communication module.
Firmware M/S	Check the firmware version.
Comm Version	Check the ARM software version.
Set Safety	Set the safety country/region in compliance with the local grid standards and application scenario of the inverter.
Set Date	Set time according to the actual time in the country/region where the inverter is located.
Set Time	
Set Password	The password can be changed. Keep the changed password in mind after changing it. Contact the after-sales service if you forget the password.
W/L Reset	Power off and restart the communication module.
W/L Reload	Restore the factory settings of the communication module. Reconfigure the communication module network parameters after restoring the factory settings,
PF Adjust	Set the power factor of the inverter according to the actual situation.
SetModbusAddr	Set the actual Modbus address.
Set ISO	Indicates the PV-PE insulation resistance threshold value. When the detected value is under the set value, the ISO fault occurs.

Parameters	Description
LVRT	With LVRT on, the inverter will stay connected with the utility grid after a short-term utility grid low voltage exception occurs.
HVRT	With HVRT on, the inverter will stay connected with the utility grid after a short-term utility grid high voltage exception occurs.
Power Limit	Set the power feed back into the utility grid according to the actual situation.
SetPowerLimit	
Pv1ShadowMPPT	Enable the shadow scan function if the PV panels are shadowed.
PV2ShadowMPPT	
PV3ShadowMPPT	
PvTimeInterval	Set the scan time according to the actual needs.
SetSunspec	Set the Sunspeg based on the actual communication method.
ARC Enable	ARC is optional and off by default. Enable or disable ARC accordingly.
ARC SelfCheck	Check whether ARC can work normally.
ARC FaultClear	Clear ARC alarm records.
ViewFaults	Check historical error message records of the inverter.
ClearFaults	Clear historical error message records of the inverter.

8.3 Upgrading the Firmware

8.3.1 Upgrading the Firmware Via USB-RS485 Cable

Contact After Sale Service if the inverter shall be connected with USB-485 cable to upgrade the software version.

8.3.2 Upgrading the Firmware Via USB Flash Disk

Step 1 Contact the after-sales service to obtain the upgrade package.

Step 2 Save the upgrade package in the USB flash drive.

Step 3 Insert the USB flash drive into the USB port, and upgrade the software version of the inverter following the prompts.

8.4 Setting Inverter Parameters via SolarGo App

SolarGo app is a mobile application that communicates with the inverter via Bluetooth module or WIFI module. Commonly used functions are as follows:

1. Check the operating data, software version, alarms, etc.
2. Set grid parameters, communication parameters, etc.
3. Equipment maintenance.

For more details, refer to the SolarGo APP User Manual. Scan the QR code or visit https://en.goodwe.com/Ftp/EN/Downloads/User%20Manual/GW_SolarGo_User%20Manual-EN.pdf to get the user manual.



SolarGo App



SolarGo App User Manual

8.5 Monitoring via SEMS Portal

SEMS Portal is an monitoring platform used to manage organizations/users, add plants, and monitor plant status.

For more details, refer to the SEMS Portal User Manual. Scan the QR code or visit https://en.goodwe.com/Ftp/EN/Downloads/User%20Manual/GW_SEMS%20Portal-User%20Manual-EN.pdf to get the user manual.



SEMS Portal



SEMS Portal
User Manual

9 Maintenance

9.1 Power Off the Inverter

DANGER

- Power off the inverter before operations and maintenance. Otherwise, the inverter may be damaged or electric shocks may occur.
- Delayed discharge. Wait until the components are discharged after power off.

Step 1 (optional) Send shutdown command to the inverter.

Step 2 Turn off the AC switch between the inverter and the utility grid.

Step 3 Turn off the DC switch of the inverter.

9.2 Removing the Inverter

WARNING

- Make sure that the inverter is powered off.
- Wear proper PPE before any operations.

Step 1 Disconnect all the cables, including DC cables, AC cables, communication cables, the communication module, and PE cables.

Step 2 Grab the handles or hoist the inverter to remove the inverter from the mounting plate.

Step 3 Remove the mounting plate.

Step 4 Store the inverter properly. If the inverter needs to be used later, ensure that the storage conditions meet the requirements.

9.3 Disposing of the Inverter

If the inverter cannot work anymore, dispose of it according to the local disposal requirements for electrical equipment waste. The inverter cannot be disposed of together with household waste.

9.4 Troubleshooting

Perform troubleshooting according to the following methods. Contact the after-sales service if these methods do not work.

Collect the information below before contacting the after-sales service, so that the problems can be solved quickly.

1. Inverter information like serial number, software version, installation date, fault time, fault frequency, etc.
2. Installation environment, including weather conditions, whether the PV modules are sheltered or shadowed, etc. It is recommended to provide some photos and videos to assist in analyzing the problem.
3. Utility grid situation.

No.	Fault	Cause	Solutions
1	Utility Loss	- Utility grid power fails. - The AC cable is disconnected, or the AC breaker is off.	- The alarm is automatically cleared after the grid power supply is restored. - Check whether the AC cable is connected and the AC breaker is on.
2	Grid Overvoltage	The grid voltage exceeds the permissible range, or the duration of high voltage exceeds the requirement of HVRT.	- If the problem occurs occasionally, the utility grid may be abnormal temporarily. The inverter will recover automatically after detecting that the utility grid is normal. - If the problem occurs frequently, check whether the grid voltage is within the permissible range. - Contact the local power company if the grid voltage exceeds the permissible range. - Modify the overvoltage protection threshold, HVRT or disable the overvoltage protection function after obtaining the consent of the local power company if the grid frequency is within the permissible range. - Check whether the AC breaker and the output cables are connected securely and correctly if the problem persists.
3	Grid Rapid Overvoltage	The grid voltage is abnormal or ultra-high.	- If the problem occurs occasionally, the utility grid may be abnormal temporarily. The inverter will recover automatically after detecting that the utility grid is normal. - If the problem occurs frequently, check whether the grid voltage is within the allowed range. - Contact the local power company if the grid voltage exceeds the permissible range. - Modify the grid overvoltage rapid protection threshold after obtaining the consent of the local power company if the grid voltage is within the permissible range.

No.	Fault	Cause	Solutions
4	Grid Undervoltage	The grid voltage is lower than the permissible range, or the duration of low voltage exceeds the requirement of LVRT.	1. If the problem occurs occasionally, the utility grid may be abnormal temporarily. The inverter will recover automatically after detecting that the utility grid is normal. 2. If the problem occurs frequently, check whether the grid voltage is within the permissible range. • Contact the local power company if the grid voltage exceeds the permissible range. • Modify the undervoltage protection threshold, LVRT or disable the undervoltage protection function after obtaining the consent of the local power company if the grid frequency is within the permissible range. 3. Check whether the AC breaker and the output cables are connected securely and correctly if the problem persists.
5	Grid 10min Overvoltage	The moving average of grid voltage in 10min exceeds the range of safety requirements.	1. If the problem occurs occasionally, the utility grid may be abnormal temporarily. The inverter will recover automatically after detecting that the utility grid is normal. 2. If the problem occurs frequently, check whether the grid voltage is within the permissible range. • Contact the local power company if the grid voltage exceeds the permissible range. • Modify the 10min overvoltage protection threshold with the consent of the local power company if the grid voltage is within the permissible range.

No.	Fault	Cause	Solutions
6	Grid Overfrequency	Utility grid exception. The actual grid frequency exceeds the requirement of the local grid standard.	1. If the problem occurs occasionally, the utility grid may be abnormal temporarily. The inverter will recover automatically after detecting that the utility grid is normal. 2. If the problem occurs frequently, check whether the grid frequency is within the permissible range. • Contact the local power company if the grid frequency exceeds the permissible range. • Modify the overfrequency protection threshold or disable the overfrequency protection function after obtaining the consent of the local power company if the grid frequency is within the permissible range.
7	Grid Underfrequency	Utility grid exception. The actual grid frequency is lower than the requirement of the local grid standard.	1. If the problem occurs occasionally, the utility grid may be abnormal temporarily. The inverter will recover automatically after detecting that the utility grid is normal. 2. If the problem occurs frequently, check whether the grid frequency is within the permissible range. • Contact the local power company if the grid frequency exceeds the permissible range. • Modify the underfrequency protection threshold or disable the underfrequency protection function after obtaining the consent of the local power company if the grid frequency is within the permissible range.
8	Grid Frequency Instability	Utility grid exception. The actual grid frequency change rate does not meet the requirement of the local grid standard.	1. If the problem occurs occasionally, the utility grid may be abnormal temporarily. The inverter will recover automatically after detecting that the utility grid is normal. 2. If the problem occurs frequently, check whether the grid frequency is within the permissible range. • Contact the local power company if the grid frequency exceeds the permissible range. • Contact the dealer or the after-sales service if the grid frequency is within the permissible range.

No.	Fault	Cause	Solutions
9	Anti-islanding	The utility grid is disconnected. The utility grid is disconnected according to the safety regulations, but the grid voltage is maintained due to the loads.	1. Check whether the utility grid is disconnected. 2. Contact the dealer or the after-sales service.
10	LVRT Undervoltage	Utility grid exception. The duration of the utility grid exception exceeds the set time of LVRT.	1. If the problem occurs occasionally, the utility grid may be abnormal temporarily. The inverter will recover automatically after detecting that the utility grid is normal. 2. If the problem occurs frequently, check whether the grid frequency is within the permissible range. If not, contact the local power company. If yes, contact the dealer or the after-sales service.
11	HVRT Overvoltage	Utility grid exception. The duration of utility grid exception exceeds the set time of HVRT.	
12	Abnormal GFCI 30mA	The input insulation impedance becomes low when the inverter is working.	1. If the problem occurs occasionally, it may be caused by a cable exception. The inverter will recover automatically after the problem is solved. 2. Check whether the impedance between the PV string and PE is too low if the problem occurs frequently or persists.
13	Abnormal GFCI 60mA		
14	Abnormal GFCI 150mA		
15	Abnormal GFCI		
16	Large DC of AC current L1	The DC component of the output current exceeds the safety range or default range.	1. If the problem is caused by an external fault like a utility grid exception or frequency exception, the inverter will recover automatically after solving the problem. 2. If the problem occurs frequently and the PV station cannot work properly, contact the dealer or the after-sales service.
17	Large DC of AC current L2		

No.	Fault	Cause	Solutions
18	Low Insulation Res.(Earth fault alarm)	1. The PV string is short-circuited to PE. 2. The PV system is in a moist environment and the cable is not well insulated to the ground.	1. Check whether the resistance of the PV string to PE exceeds 50kΩ. If no, check the short circuit point. 2. Check whether the PE cable is connected correctly. 3. If the resistance is lower on rainy days, please reset the ISO. Inverters for the Australian and New Zealand markets can also be alerted in the following ways in the event of insulation impedance failure: 1. The inverter is equipped with the buzzer: the buzzer sounds continuously for 1 minute in case of failure; If the fault is not resolved, the buzzer sounds every 30 minutes. 2. Add the inverter to the monitoring platform, and set the alarm reminder, the alarm information can be sent to the customer by emails.
19	Abnormal Ground	1. The PE cable of the inverter is not connected well. 2. The L cable and N cable are connected reversely when output of the PV string is grounded.	1. Check whether the PE cable of the inverter is connected properly. 2. Check whether the L cable and N cable are connected reversely if output of the PV string is grounded.
20	Anti Reverse power Failure	Abnormal fluctuation of load	1. If the exception is caused by an external fault, the inverter will recover automatically after solving the problem. 2. If the problem occurs frequently and the PV station cannot work properly, contact the dealer or the after-sales service.

No.	Fault	Cause	Solutions
21	Internal Comm Loss	1. Frame format error 2. Parity checking error 3. Can bus offline 4. Hardware CRC error 5. Send (receive) control bit is receive (send). 6. Transmit to the unit that is not allowed.	Disconnect the AC output switch and DC input switch, then connect them 5 minutes later. Contact the dealer or the after-sales service if the problem persists.
22	AC HCT Check abnormal	The sampling of the AC HCT is abnormal.	Disconnect the AC output switch and DC input switch, then connect them 5 minutes later. Contact the dealer or the after-sales service if the problem persists.
23	GFCI HCT Check abnormal	The sampling of the GFCI HCT is abnormal.	Disconnect the AC output switch and DC input switch, then connect them 5 minutes later. Contact the dealer or the after-sales service if the problem persists.
24	Relay Check abnormal	1. The relay is abnormal or short-circuited. 2. The control circuit is abnormal. 3. The AC cable connection is abnormal, like a virtual connection or short circuit.	Disconnect the AC output switch and DC input switch, then connect them 5 minutes later. Contact the dealer or the after-sales service if the problem persists.
25	Internal Fan abnormal	1. The fan power supply is abnormal. 2. Mechanical exception. 3. The fan is aging and damaged.	Disconnect the AC output switch and DC input switch, then connect them 5 minutes later. Contact the dealer or the after-sales service if the problem persists.
26	Flash Fault	The internal Flash storage is abnormal.	Disconnect the AC output switch and DC input switch, then connect them 5 minutes later. Contact the dealer or the after-sales service if the problem persists.

No.	Fault	Cause	Solutions
27	DC Arc Fault	1. The DC terminal is not firmly connected. 2. The DC cable is broken.	Read the Quick Installation Guide and check whether the cables are connected properly.
28	AFCI Self-test Fault	AFCI detection is abnormal.	Disconnect the AC output switch and DC input switch, then connect them 5 minutes later. Contact the dealer or the after-sales service if the problem persists.
29	Cavity Overtemperature	1. The inverter is installed in a place with poor ventilation. 2. The ambient temperature exceeds 60°C. 3. A fault occurs in the internal fan of the inverter.	1. Check the ventilation and the ambient temperature at the installation point. 2. If the ventilation is poor or the ambient temperature is too high, improve the ventilation and heat dissipation. 3. Contact the dealer or after-sales service if both the ventilation and the ambient temperature are normal.
30	BUS Overvoltage	1. The PV voltage is too high. 2. The sampling of the inverter BUS voltage is abnormal.	Disconnect the AC output switch and DC input switch, then connect them 5 minutes later. Contact the dealer or the after-sales service if the problem persists.
31	PV Input Overvoltage	The PV array configuration is not correct. Too many PV panels are connected in series in the PV string.	Check the serial connection of the PV array. Make sure that the open circuit voltage of the PV string is not higher than the maximum operating voltage of the inverter.
32	PV Continuous Hardware Overcurrent	1. The PV configuration is not proper. 2. The hardware is damaged.	Disconnect the AC output switch and DC input switch, then connect them 5 minutes later. Contact the dealer or the after-sales service if the problem persists.
33	PV Continuous Software Overcurrent	1. The PV configuration is not proper. 2. The hardware is damaged.	Disconnect the AC output switch and DC input switch, then connect them 5 minutes later. Contact the dealer or the after-sales service if the problem persists.
34	String1 PV String Reversed	The PV string is connected reversely.	Check whether the PV1 and PV2 strings are connected reversely.
35	String2 PV String Reversed		

9.5 Routine Maintenance

Maintaining Item	Maintaining Method	Maintaining Period
System Clean	Check the heat sink, air intake, and air outlet for foreign matter or dust.	Once 6-12 months
DC Switch	Turn the DC switch on and off ten consecutive times to make sure that it is working properly.	Once a year
Electrical Connection	Check whether the cables are securely connected. Check whether the cables are broken or whether there is any exposed copper core.	Once 6-12 months
Sealing	Check whether all the terminals and ports are properly sealed. Reseal the cable hole if it is not sealed or too big.	Once a year

10 Technical Parameters

Technical Parameters	GW5000-MS-30	GW6000-MS-30	GW7000-MS-30	GW8500-MS-30
Input				
Max. Input Power (W) ^{*10}	7,750	9,300	10,850	13,175
Max.Input Voltage (V)	600	600	600	600
MPPT Operating Voltage Range (V)	40~560	40~560	40~560	40~560
MPPT Voltage Range at Nominal Power (V)	85~500	102~500	120~500	145~500
Start-up Voltage (V)	50	50	50	50
Nominal Input Voltage (V)	360	360	360	360
Max. Input Current per MPPT (A)	20	20	20	20
Max. Short Circuit Current per MPPT (A)	25	25	25	25
Max.Backfeed Current to The Array (A)	0	0	0	0
Number of MPP trackers	3	3	3	3
Number of Strings per MPPT	1	1	1	1
Output				
Nominal Output Power (W)	5,000	6,000	7,000	8,500
Nominal Output Apparent Power (VA)	5,000	6,000	7,000	8,500
Max. AC Active Power (W) ^{*1*9}	5,500	6,600	7,700	9,350
Max. AC Apparent Power (VA) ^{*2*9}	5,500	6,600	7,700	9,350
Nominal Power at 40°C (W)(Only for Brazil)	NA	NA	7,000	8,500
Max Power at 40°C (including AC overload) (W)(Only for Brazil)	NA	NA	7,000	8,500
Nominal Output Voltage (V)	220/230/240	220/230/240	220/230/240	220/230/240
Output Voltage Range (V)	160-270 (according to local standard)			
Nominal AC Grid Frequency (Hz)	50/60	50/60	50/60	50/60

Technical Parameters	GW5000-MS-30	GW6000-MS-30	GW7000-MS-30	GW8500-MS-30
AC Grid Frequency Range (Hz)	45~55 / 55~65	45~55 / 55~65	45~55 / 55~65	45~55 / 55~65
Max. Output Current (A) ^{*3}	24.0	28.7	33.5	40.7
Max. Output Fault Current(peak and duration) (A)	56.5	56.5	77	94
Inrush Current(peak and duration) (A)	50	50	50	50
Nominal Output Current (A) ^{*4}	21.8	26.1	30.5	37.0
Power Factor	~1 (Adjustable from 0.8 leading to 0.8 lagging)			
Max. Total Harmonic Distortion	<3%			
Maximum Output Overcurrent Protection (A)	56.5	56.5	77	94
Efficiency				
Max. Efficiency ^{*5}	97.8%	97.8%	97.7%	97.9%
European Efficiency ^{*6}	97.2%	97.2%	97.1%	97.3%
Protection				
PV String Current Monitoring	Integrated			
DC Insulation Resistance Detection	Integrated			
Residual Current Monitoring	Integrated			
DC Reverse Polarity Protection	Integrated			
Anti-islanding Protection	Integrated			
AC Overcurrent Protection	Integrated			
AC Short Circuit Protection	Integrated			
AC Overvoltage Protection	Integrated			
DC Switch	Integrated			
DC Surge Protection	Type III(Type II Optional)			
AC Surge Protection	Type III(Type II Optional)			
AFCI	Optional			
Rapid Shutdown	Optional			

Technical Parameters	GW5000-MS-30	GW6000-MS-30	GW7000-MS-30	GW8500-MS-30
Remote Shutdown	Optional			
PID Recovery	Optional			
Power Supply at Night	Optional			
General Data				
Operating Temperature Range (°C)	-25~60			
Relative Humidity	0~100%			
Max. Operating Altitude (m)	4000			
Cooling Method	Natural Convection			
User Interface	LED, LCD (Optional), WLAN+APP			
Communication	RS485, Wifi+Lan+Bluetooth or 4G(optional)			
Communication Protocols	Modbus-RTU (SunSpec Compliant)			
Weight (Kg)	19.0			
Dimension (W×H×Dmm)	441×507×210			
Noise Emission (dB)	< 30			
Topology	Non-isolated			
Self-consumption at Night (W)	< 1			
Ingress Protection Rating	IP66			
Anti-corrosion Class	C4			
DC Connector	MC4(2.5~4mm²)			
AC Connector	Plug and play connector (Max.16mm²)			
Environmental Category	4K4H			
Pollution Degree	III			
Overvoltage Category	DC II / AC III			
Protective class	I			
The Decisive Voltage Class (DVC)	PV: C AC: C Com: A			
Active Anti-islanding Method	AFDPF + AQDPF ^{*7}			
Country of Manufacture(Only for Australia)	China			

Technical Parameters	GW9900-MS-30	GW10K-MS-30	GW7000-MS-C30	GW8000-MS-C30
Input				
Max.Input Power (W) ^{*10}	15,500	15,500	10,850	12,400
Max.Input Voltage (V)	600	600	600	600
MPPT Operating Voltage Range (V)	40~560	40~560	40~560	40~560
MPPT Voltage Range at Nominal Power (V)	170~500	170~500	180~500	205~500
Start-up Voltage (V)	50	50	50	50
Nominal Input Voltage (V)	360	360	360	360
Max. Input Current per MPPT (A)	20	20	20	20
Max. Short Circuit Current per MPPT (A)	25	25	25	25
Max.Backfeed Current to The Array (A)	0	0	0	0
Number of MPP trackers	3	3	2	2
Number of Strings per MPPT	1	1	1	1
Output				
Nominal Output Power (W)	9,990	10,000	7,000	8,000
Nominal Output Apparent Power (VA)	9,990	10,000	7,000	8,000
Max. AC Active Power (W) ^{*1*9}	9,990	10,000	7,700	8,800
Max. AC Apparent Power (VA) ^{*2*9}	9,990	10,000	7,700	8,800
Nominal Power at 40°C (W)(Only for Brazil)	-	10,000	7,000	8,000
Max Power at 40°C (including AC overload) (W)(Only for Brazil)	-	10,000	7,000	8,000
Nominal Output Voltage (V)	220/230/240	220/230/240	220/230	220/230
Output Voltage Range (V)	160~270 (according to local standard)			
Nominal AC Grid Frequency (Hz)	50/60	50/60	50/60	50/60

Technical Parameters	GW9900-MS-30	GW10K-MS-30	GW7000-MS-C30	GW8000-MS-C30
AC Grid Frequency Range (Hz)	45~55 / 55~65	45~55 / 55~65	45~55 / 55~65	45~55 / 55~65
Max. Output Current (A) ^{*3}	43.4	43.5 ^{*8}	33.5	38.3
Max. Output Fault Current(peak and duration) (A/ms)	94	94	77	77
Inrush Current(peak and duration) (A)	50	50	50	50
Nominal Output Current (A) ^{*4}	43.4 ^{*8}	43.5 ^{*8}	31.9	36.4
Power Factor	~1 (Adjustable from 0.8 leading to 0.8 lagging)			
Max. Total Harmonic Distortion	<3%			
Maximum Output Overcurrent Protection (A)	94	94	77	77
Efficiency				
Max. Efficiency ^{*5}	97.9%	97.9%	97.6%	97.6%
European Efficiency ^{*6}	97.3%	97.3%	97.0%	97.0%
Protection				
PV String Current Monitoring	Integrated			
PV Insulation Resistance Detection	Integrated			
Residual Current Monitoring	Integrated			
PV Reverse Polarity Protection	Integrated			
Anti-islanding Protection	Integrated			
AC Overcurrent Protection	Integrated			
AC Short Circuit Protection	Integrated			
AC Overvoltage Protection	Integrated			
DC Switch	Integrated			

Technical Parameters	GW9900-MS-30	GW10K-MS-30	GW7000-MS-C30	GW8000-MS-C30
DC Surge Protection	Type III(Type II Optional)			
AC Surge Protection	Type III(Type II Optional)			
AFCI	Optional			
Rapid Shutdown	Optional			
Remote Shutdown	Optional			
PID Recovery	Optional			
Power Supply at Night	Optional			
General Data				
Operating Temperature Range (°C)	-25~60			
Relative Humidity	0~100%			
Max. Operating Altitude (m)	4000			
Cooling Method	Natural Convection			
User Interface	LED, LCD (Optional), WLAN+APP			
Communication	RS485, Wifi+Lan+Bluetooth or 4G(optional)			
Communication Protocols	Modbus-RTU (SunSpec Compliant)			
Weight (Kg)	19.0	19.0	18.0	18.0
Dimension (W×H×Dmm)	441×507×210			
Noise Emission (dB)	<30			
Topology	Non-isolated			
Self-consumption at Night (W)	<1			
Ingress Protection Rating	IP66			
Anti-corrosion Class	C4			
DC Connector	MC4(2.5-4mm²)			
AC Connector	Plug and play connector (Max.16mm²)			
Environmental Category	4K4H			
Pollution Degree	III			
Overvoltage Category	DC II / AC III			
Protective class	I			

Technical Parameters	GW9900-MS-30	GW10K-MS-30	GW7000-MS-C30	GW8000-MS-C30
The Decisive Voltage Class (DVC)	PV: C AC: C Com: A			
Active Anti-islanding Method	AFDPF + AQDPF ^{*7}			
Country of Manufacture(Only for Australia)	China			

*1:For Brazil Max. AC Active Power (W) GW7000-MS-30 and GW7000-MS-C30 is 7000,GW8000-MS-C30 is 8000,GW8500-MS-30 is 8500

*2:For Brazil Max. AC Apparent Power (VA) GW7000-MS-30 and GW7000-MS-C30 is 7000,GW8000-MS-C30 is 8000,GW8500-MS-30 is 8500

*3:For Brazil Max. Output Current (A) GW7000-MS-30 and GW7000-MS-C30 is 33.5,GW8000-MS-C30 is 38.3,GW8500-MS-30 is 40.7,GW10K-MS-30 is 45.5

*4:For Brazil Nominal Output Current (A) GW7000-MS-30 and GW7000-MS-C30 is 31.9,GW8000-MS-C30 is 36.4,GW8500-MS-30 is 38.7,GW10K-MS-30 is 45.5

*5:For Brazil Max. Efficiency GW7000-MS-30 is 97.5%,GW8500-MS-30 is 97.8%,GW10K-MS-30 is 97.8%,GW7000-MS-C30 and GW8000-MS-C30 is 97.5%

*6:For Brazil European Efficiency GW7000-MS-30 is 97.0%,GW8500-MS-30 is 97.2%,GW10K-MS-30 is 97.2%,GW7000-MS-C30 and GW8000-MS-C30 is 97.0%

*7:AFDPF: Active Frequency Drift with Positive Feedback, AQDPF: Active Q Drift with Positive Feedback

*8:For where the Nominal Output Voltage (V) is 220,Max. Output Current (A) & Nominal Output Current (A) GW10K-MS-30 is 45.5, GW10K-MS-30 is 45.

*9:For Chile Max. AC Active Power (W) & Max. Output Apparent Power(VA) GW5000-MS-30 is 5000, GW6000-MS-30 is 6000, GW7000-MS-30 is 7000, GW8500-MS-30 is 8500, GW10K-MS-30 is 10000

*10:For Brazil Max. Input Power (W), GW5000-MS-30 is 9000, GW6000-MS-30 is 10800, GW7000-MS-30 is 12600, GW8500-MS-30 is 15300, GW9900-MS-30 is 17820, GW10K-MS-30 is 18000, GW7000-MS-C30 is 12600, GW8000-MS-C30 is 14400

11 Term Explanation

Overvoltage Category Definition

Category I: Applies to equipment connected to a circuit where measures have been taken to reduce transient overvoltage to a low level.

Category II: Applies to equipment not permanently connected to the installation. Examples are appliances, portables tools and other plug-connected equipment.

Category III: Applies to a fixed equipment downstream, including the main distribution board. Examples are switch gear and other equipment in an industrial installation.

Category IV: Applies to equipment permanently connected at the origin of an installation (upstream of the main distribution board). Examples are electricity meters, primary over-current protection equipment and other equipment connected directly to outdoor open lines.

Parameters	Level		
	3K3	4K2	4K4H
Moisture Parameters	0~+40°C	-33~+40°C	-33~+40°C
Temperature Range	5% - 85%	15% - 100%	4% - 100%

Environment category definition

Outdoor: Ambient Temperature: -25~+60°C, applied to Pollution Degree 3 environment.

Indoor Unconditioned: Ambient Temperature: -25~+40°C, applied to Pollution Degree 3 environment.

Indoor conditioned: Ambient Temperature: 0~+40°C, applied to Pollution Degree 2 environment.

Pollution degree definition

Pollution Degree I: No pollution or only dry, non-conductive pollution occurs. The pollution has no influence.

Pollution Degree II: Normally only non-conductive pollution occurs. Occasionally, however, a temporary conductivity caused by condensation must be expected.

Pollution Degree III: Conductive pollution occurs, or dry, non-conductive pollution occurs, which becomes conductive due to condensation, which is expected.

Pollution Degree IV: Persistent conductive pollution occurs, for example, the pollution caused by conductive dust, rain or snow.



Official Website

GoodWe Technologies Co.,Ltd.

 No. 90 Zijin Rd., New District, Suzhou, 215011, China

 www.goodwe.com

 service@goodwe.com



Contact Information